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### SENATE JOINT MEMORIAL 2

## 44TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 1999

### INTRODUCED BY

Mary Jane M. Garcia

### FOR THE LEGISLATIVE FINANCE COMMITTEE

### A JOINT MEMORIAL

REQUESTING QUALITY ASSURANCE IN MEDICAID MANAGED CARE.

WHEREAS, the legislature wants to ensure that clients of the medicaid managed care system are satisfied with the services provided; and

WHEREAS, the legislature expects that health management organizations will solicit and appropriately respond to public input; and

WHEREAS, the legislature wants to prevent medicaid managed care clients from receiving substandard health care; and

WHEREAS, the legislature wants to ensure that clients have access to medicaid managed care;

NOW, THEREFORE, BE IT RESOLVED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO that quality assurance in the medicaid . 125184.3

managed care environment be assured; and

BE IT FURTHER RESOLVED that aggregation of data among health management organizations occur; and

BE IT FURTHER RESOLVED that improvement of the quality of case management services occur; and

BE IT FURTHER RESOLVED that improvement of the grievance process occur; and

BE IT FURTHER RESOLVED that the referral process be strengthened; and

BE IT FURTHER RESOLVED that consumers be provided uniform applications and forms; and

BE IT FURTHER RESOLVED that a uniform process for denials be created; and

BE IT FURTHER RESOLVED that the state department of public education take a more meaningful role in policy development as it affects children; and

BE IT FURTHER RESOLVED that copies of this memorial be transmitted to the secretaries of health and human services, the secretary of the United States department of health and human services and to the health management organizations that provide medicaid managed care services in New Mexico.

- 2 -

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# FORTY-FOURTH LEGISLATURE FIRST SESSION, 1999

January 26, 1999

Mr. President:

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Your RULES COMMITTEE, to whom has been referred

### SENATE JOINT MEMORIAL 2

has had it under consideration and reports same with recommendation that it DO PASS, amended as follows:

- On page 1, line 16, after "health" insert "and 1. behavi oral heal th".
- On page 1, line 20, after "health" insert "and behavioral health".
- 3. On page 2, line 3, after "health" insert "and behavi oral heal th".

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# underscored naterial = new [bracketed naterial] = delete

. 125184. 3

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## FORTY- FOURTH LEGISLATURE FIRST SESSION, 1999

2 3 SRC/SJM 2 Page 4 4 On page 2, line 18, strike "and", insert in lieu 5 thereof a comma and after "services" insert "and children, youth 6 and families". 7 8 On page 2, line 20, after "health" insert "and **5**. 9 behavi oral heal th". **10** 11 Respectfully submitted, 12 **13** 14 **15** 16 **17** Gloria Howes, Co-Chair 18 **19** 20 21 Adopted\_\_\_\_ Not 22 Adopted\_\_\_\_ 23 (Chief Clerk) (Chief Clerk) 24 25

# FORTY- FOURTH LEGISLATURE FIRST SESSION. 1999

1			F1K51 SESSION, 1999	
2				
3	SRC/SJM 2			Page 5
4		Date		
5				
6				
7	The roll	call vote was	5 For 0 Against	
8	Yes:	5		
9	No:	0		
10	Excused:	Adair, Gorham,	Kysar	
11	Absent:	None		
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# FORTY-FOURTH LEGISLATURE FIRST SESSION, 1999 March 3, 1999 Mr. Speaker: Your APPROPRIATIONS AND FINANCE COMMITTEE, to whom has been referred SENATE JOINT MEMORIAL 2, as anended has had it under consideration and reports same with recommendation that it **DO PASS.** Respectfully submitted, Max Coll, Chairman

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1	FORTY-FOURTH LEGISLATURE	
2	FIRST SESSION, 1999	
3		Page 7
4	Alexandra No. Alexandra	
5	Adopted Not Adopted (Chi ef Clerk) (Chi ef Clerk)	
6		
7	Date	
8		
9	The roll call vote was <u>12</u> For <u>0</u> Against	
10	Yes: 12	
11	Excused: Abeyta, Coll, Larrañaga, Marquardt, Pearce	
	Absent: None	
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