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HOUSE JOINT MEMORIAL 22  
44TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 1999

INTRODUCED BY  
Edward C. Sandoval

FOR THE LEGISLATIVE FINANCE COMMITTEE

A JOINT MEMORIAL  
REQUESTING QUALITY ASSURANCE IN MEDICAID MANAGED CARE.

WHEREAS, the legislature wants to ensure that clients of the medicaid managed care system are satisfied with the services provided; and

WHEREAS, the legislature expects that health management organizations will solicit and appropriately respond to public input; and

WHEREAS, the legislature wants to prevent medicaid managed care clients from receiving substandard health care; and

WHEREAS, the legislature wants to ensure that clients have access to medicaid managed care;

NOW, THEREFORE, BE IT RESOLVED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO that quality assurance in the medicaid

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1 managed care environment be assured; and

2 BE IT FURTHER RESOLVED that aggregation of data among  
3 health management organizations occur; and

4 BE IT FURTHER RESOLVED that improvement of the quality of  
5 case management services occur; and

6 BE IT FURTHER RESOLVED that improvement of the grievance  
7 process occur; and

8 BE IT FURTHER RESOLVED that the referral process be  
9 strengthened; and

10 BE IT FURTHER RESOLVED that consumers be provided uniform  
11 applications and forms; and

12 BE IT FURTHER RESOLVED that a uniform process for denials  
13 be created; and

14 BE IT FURTHER RESOLVED that the state department of  
15 public education take a more meaningful role in policy  
16 development as it affects children; and

17 BE IT FURTHER RESOLVED that copies of this memorial be  
18 transmitted to the secretaries of health and human services,  
19 the superintendent of public instruction, the secretary of the  
20 United States department of health and human services and to  
21 the health management organizations that provide medicaid  
22 managed care services in New Mexico.

1 FORTY- FOURTH LEGISLATURE  
2 FIRST SESSION, 1999  
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6 February 11, 1999  
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8 Mr. Speaker:  
9

10 Your CONSUMER AND PUBLIC AFFAIRS COMMITTEE, to  
11 whom has been referred  
12

13 HOUSE JOINT MEMORIAL 22  
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15 has had it under consideration and reports same with  
16 recommendation that it DO PASS.

17 Respectfully submitted,  
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22 \_\_\_\_\_  
23 Patsy Trujillo Knauer,  
24 Chairwoman  
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Adopted \_\_\_\_\_ Not Adopted \_\_\_\_\_

—

(Chief Clerk)

(Chief Clerk)

Date \_\_\_\_\_

The roll call vote was 6 For 0 Against

Yes: 6

Excused: Vigil

Absent: None

J: \99BillsWP\HJ022