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HOUSE BILL 439

57TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2025

INTRODUCED BY
Tara L. Lujan

AN ACT

RELATING TO EMERGENCY MEDICINE; REQUIRING PUBLIC SAFETY
TELEPHONE LINE TELECOMMUNICATORS TO BE TRAINED IN HIGH-QUALITY
TELECOMMUNICATOR CARDIOPULMONARY RESUSCITATION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

SECTION 1. Section 29-7C-2 NMSA 1978 (being Laws 2003,
Chapter 320, Section 4, as amended) is amended to read:

"29-7C-2. DEFINITIONS.--As used in the Public Safety
Telecommunicator Training Act:

- A. "board" means the law enforcement certification board;
- B. "certified" means meeting the training standards established by statute and rule as determined by the board;
- C. "council" means the New Mexico law enforcement standards and training council;

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1 D. "director" means the director of the New Mexico
2 law enforcement academy;

3 E. "dispatch" means the relay of information to
4 public safety personnel by all forms of communication;

5 F. "high-quality telecommunicator cardiopulmonary
6 resuscitation" means the instructions that a telecommunicator
7 provides to a bystander of a cardiac emergency on how to
8 perform cardiopulmonary resuscitation;

9 ~~[F.]~~ G. "safety agency" means a unit of state or
10 local government, a special purpose district or a private
11 business that provides police, firefighting or emergency
12 medical services; and

13 ~~[G.]~~ H. "telecommunicator" means an employee or
14 volunteer of a safety agency who:

15 (1) receives calls or dispatches the
16 appropriate personnel or equipment in response to calls for
17 police, fire or medical services; and

18 (2) makes decisions affecting the life, health
19 or welfare of the public or safety employees."

20 SECTION 2. Section 29-7C-4.1 NMSA 1978 (being Laws 2022,
21 Chapter 56, Section 19) is amended to read:

22 "29-7C-4.1. PUBLIC SAFETY TELECOMMUNICATOR TRAINING.--The
23 curriculum of each basic telecommunicator training class and
24 in-service training each year for telecommunicators shall
25 include:

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- 1 A. crisis management and intervention;
2 B. dealing with individuals who are experiencing
3 mental health issues;
4 C. methods of de-escalation;
5 D. peer-to-peer intervention;
6 E. stress management;
7 F. racial sensitivity; ~~and~~
8 G. reality-based situational training; and
9 H. high-quality telecommunicator cardiopulmonary
10 resuscitation using the most current nationally recognized
11 emergency cardiovascular care guidelines. Training on high-
12 quality telecommunicator cardiopulmonary resuscitation shall
13 include instruction on out-of-hospital cardiac arrest protocols
14 and compression-only cardiopulmonary resuscitation."

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