

LFC Requester:	Scott Sanchez
-----------------------	----------------------

AGENCY BILL ANALYSIS - 2025 REGULAR SESSION

WITHIN 24 HOURS OF BILL POSTING, UPLOAD ANALYSIS TO
AgencyAnalysis.nmlegis.gov and email to billanalysis@dfa.nm.gov
(Analysis must be uploaded as a PDF)

SECTION I: GENERAL INFORMATION

{Indicate if analysis is on an original bill, amendment, substitute or a correction of a previous bill}

Date Prepared: 02/20/2025 *Check all that apply:*
Bill Number: HB 439 Original Correction
 Amendment Substitute

Sponsor: T. Lujan **Agency Name and Code** 790 – Department of Public Safety
Short Title: Modification of Training for PSTs **Number:** _____
Person Writing Sonya K. Chavez
Phone: 505414228 **Email:** Sonya.chavez@dps.nm.gov

SECTION II: FISCAL IMPACT

APPROPRIATION (dollars in thousands)

Appropriation		Recurring or Nonrecurring	Fund Affected
FY25	FY26		
NFI	NFI	Recurring	

(Parenthesis () indicate expenditure decreases)

REVENUE (dollars in thousands)

Estimated Revenue			Recurring or Nonrecurring	Fund Affected
FY25	FY26	FY27		
NFI	NFI	NFI	N/A	N/A

(Parenthesis () indicate revenue decreases)

ESTIMATED ADDITIONAL OPERATING BUDGET IMPACT (dollars in thousands)

	FY25	FY26	FY27	3 Year Total Cost	Recurring or Nonrecurring	Fund Affected
Total		\$23.0	\$23.0	\$46.0	Recurring	General Fund

(Parenthesis () Indicate Expenditure Decreases)

Duplicates/Conflicts with/Companion to/Relates to:
 Duplicates/Relates to Appropriation in the General Appropriation Act

SECTION III: NARRATIVE

BILL SUMMARY

House Bill 439 (HB439) amends the Public Safety Telecommunicator Training Act to require that dispatcher training include high-quality telecommunicator cardiopulmonary resuscitation using the most current nationally recognized emergency cardiovascular care guidelines.

FISCAL IMPLICATIONS

In application, there would be a need to either have existing staff gain instruction credentialing in this area or contract out with certified instructors to cover. There would be a cost with credentialing three instructors and the costs would be on-going because it is an EMS regulated certification.

The training is a 4-hour block and would have associated equipment costs as well as a small fee by the certifying entity (that fee could potentially be the responsibility of the agency as it is for law enforcement. The law enforcement side requires CPR training- not including telephonic- and the agency is required to provide proof of that and pay associated costs prior to academy acceptance)

DPS will need to secure a recurring budget allocation for this training expense. The cost of CPR courses varies by provider, but the estimated expense is approximately \$8,000 for FY26 and recurring biannually to meet training requirements for the current staffing level. This would have fiscal impact for the LEA. Training Cost estimated at \$15,000 per year with each participating agency responsible for purchasing required equipment and associated fees.

SIGNIFICANT ISSUES

None.

PERFORMANCE IMPLICATIONS

Because this credentialing type is not through DPS, there are some unique attributes unlike adding content to current public safety telecommunicator (PST) curriculum.

This bill applies to the Basic PST and PST in-service. This could result in an increased burden to provide this course in addition to the quarterly PST training cycles.

The implementation of this bill will ensure callers receive appropriate medical assistance when engaging in emergency services. Providing high quality CPR instructions to callers is a significant factor in whether a person can recover from a cardiac event. The sooner the delivery of CPR instructions, the more favorable the outcome if administered within a reasonable time frame. Equipping Telecommunicators with this lifesaving ability ensures that callers can receive immediate lifesaving assistance.

ADMINISTRATIVE IMPLICATIONS

EMS-regulated certification so there would be necessary coordination with Emergency Management entities.

Telecommunicators must receive proper training, and agencies need to create and implement effective procedures for delivering CPR instructions over the phone. Additionally, both individual telecommunicators and agencies must be certified by the Department of Health to obtain Emergency Medical Dispatch Agency and Emergency Medical Dispatcher licenses. This requirement is necessary because they will be responsible for providing medical instructions and is required under Rule 7.27.10 NMAC.

Telecommunicators are often the first point of contact during an emergency. By equipping them with CPR training, DPS ensures that those first moments are used as effectively as possible to increase the chances of survival for the victim. Moreover, as CPR techniques continue to evolve, requiring that telecommunicators receive "high-quality" training ensures they are up-to-date on the latest guidelines, which can make a meaningful difference in patient outcomes. Telecommunicators trained in the most current techniques would be

able to provide the most effective support possible.

Telecommunicators are already part of the emergency response system. Training them to deliver CPR instructions ensures that resources already in place can be utilized to their fullest, potentially reducing the burden on emergency services and ensuring faster, more effective responses in emergencies.

CONFLICT, DUPLICATION, COMPANIONSHIP, RELATIONSHIP

No conflict, duplication, companionship or relationship to DPS.

TECHNICAL ISSUES

A certification by Emergency Management would be required instead of a certification from DPS. Therefore, coordination would be required since it would not be a law enforcement certification, but rather an emergency management function.

Dispatch centers will need a computer-aided dispatch system capable of interfacing with the Priority Dispatch Protocol System to ensure callers receive accurate CPR instructions.

OTHER SUBSTANTIVE ISSUES

No other substantive issues to DPS.

ALTERNATIVES

Training could be executed through Emergency Management entities, rather than public safety entities.

WHAT WILL BE THE CONSEQUENCES OF NOT ENACTING THIS BILL

Status Quo will remain.

AMENDMENTS

None at this time.