

New Mexico Department of Veterans' Services

Military and Veterans Affairs Committee

"Every Day is Veterans Day"

October 24, 2022

Cabinet Secretary Sonya Smith





Every Day is Veterans Day





Veterans Medical Transportation Program

- Expand medical transportation availability to all counties, and increase number of vendors
- Transportation Totals
 - FY21: 606
 - FY22: 697
- Current snapshot
 - Disabled American Veterans (DAV): Alamogordo, Espanola, Santa Fe, Farmington, Gallup, Grants, Las Cruces, Truth or Consequences, Raton and Las Vegas
 - Highly Rural Transportation Grant (HRTG): Cibola, Guadalupe, Mora, Quay, San Miguel, Socorro, Harding, Union, Colfax, Catron, Hildago, Sierra, Torrence, Lincoln and DeBaca
- **State of Rural Transportation Conference: December 9, 2022**

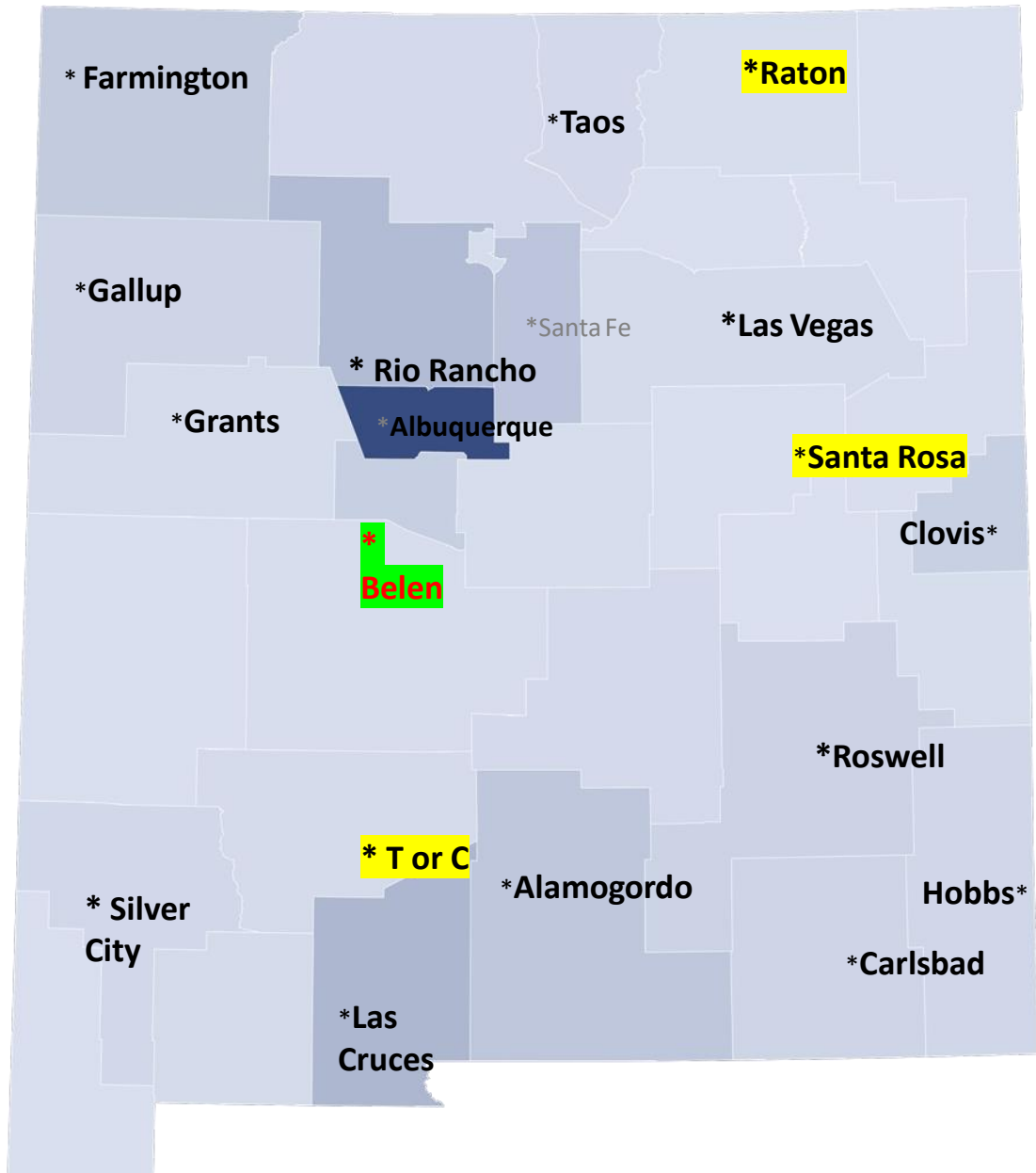


New Mexico Volunteer Honor Guard Services

- Augment the military branches' burial services
- DVS increased stipends for uniforms and burial honors
- Currently there are 40 Honor Guard Teams in the state; 25 are active
- DVS conducts (2) trainings and competitions/year

Field Offices

Current:	New in FY23:	Need:
Albuquerque	Belen	Santa Rosa
Albuquerque (VARO)		Raton
Alamogordo		T or C
Carlsbad		
Clovis		
Farmington		
Gallup		
Grants		
Hobbs		
Las Cruces		
Las Vegas		
Roswell		
Santa Fe		
Taos		
Rio Rancho		
Silver City		



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The Future of Field Services

- Retain VSOs: create career opportunities, increase education, retainment bonuses
 - Administrative Clerks in all offices (maintain office opening)
- Utilize 4 Quadrant, statewide mobile VSO teams (4 Vans, 8 VSOs total)
- VSO call center (Answer calls, make appointments, provide general assistance)
- Leverage existing state/tribal partnerships (Offer VSO training to all Pueblos, Nations and Tribes)
- Improve data collection- new data base, quality control of claims and appeals
- Implement new programs- discharge upgrades, incarcerated veterans
- New Mexico State Veterans ID card- Incorporate veteran information into QR code



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The New Mexico
Department of Veterans'
Services

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Thank you, Military and Veterans Affairs Committee!

See our annual report for more DVS information:

https://www.nmdvs.org/wp-content/uploads/2022/01/2022-ANNUAL-REPORT-MASTER.pub_.pdf

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