

Utilization of Surveys and Focus Groups to Support Hospital Cost Reform

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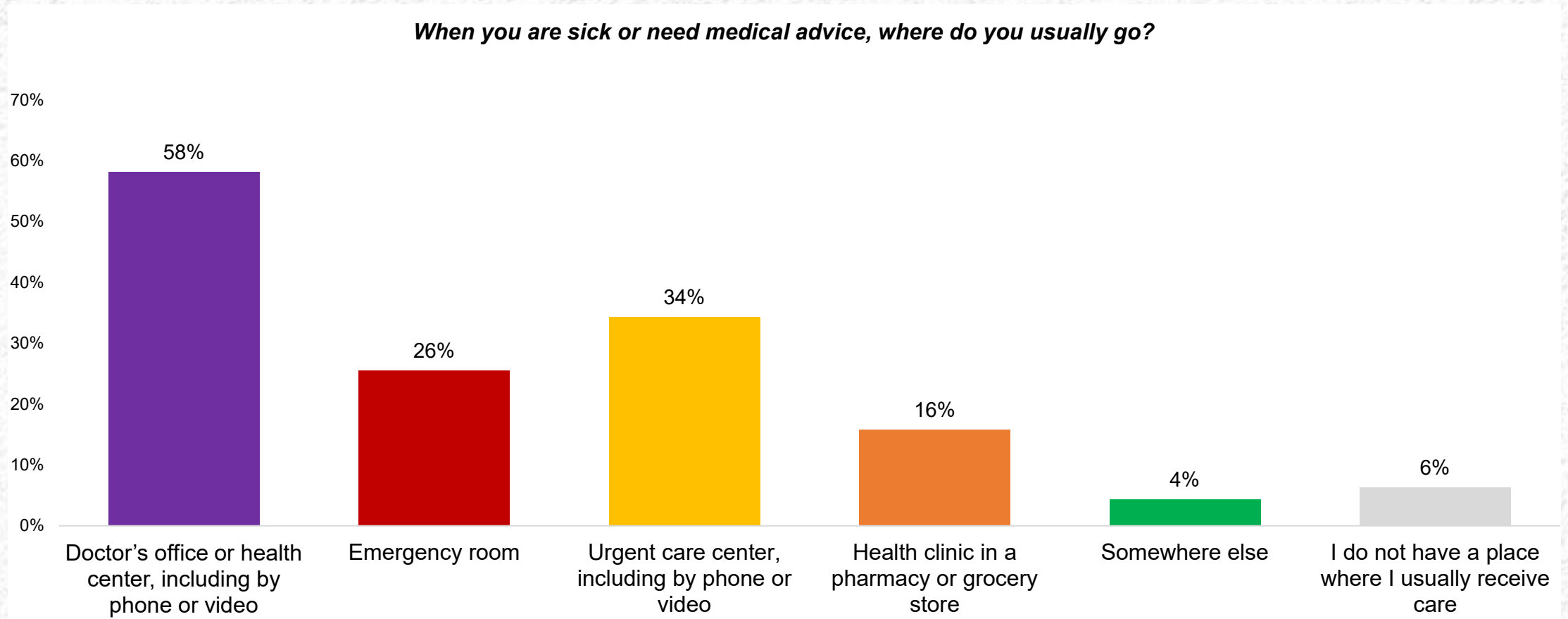
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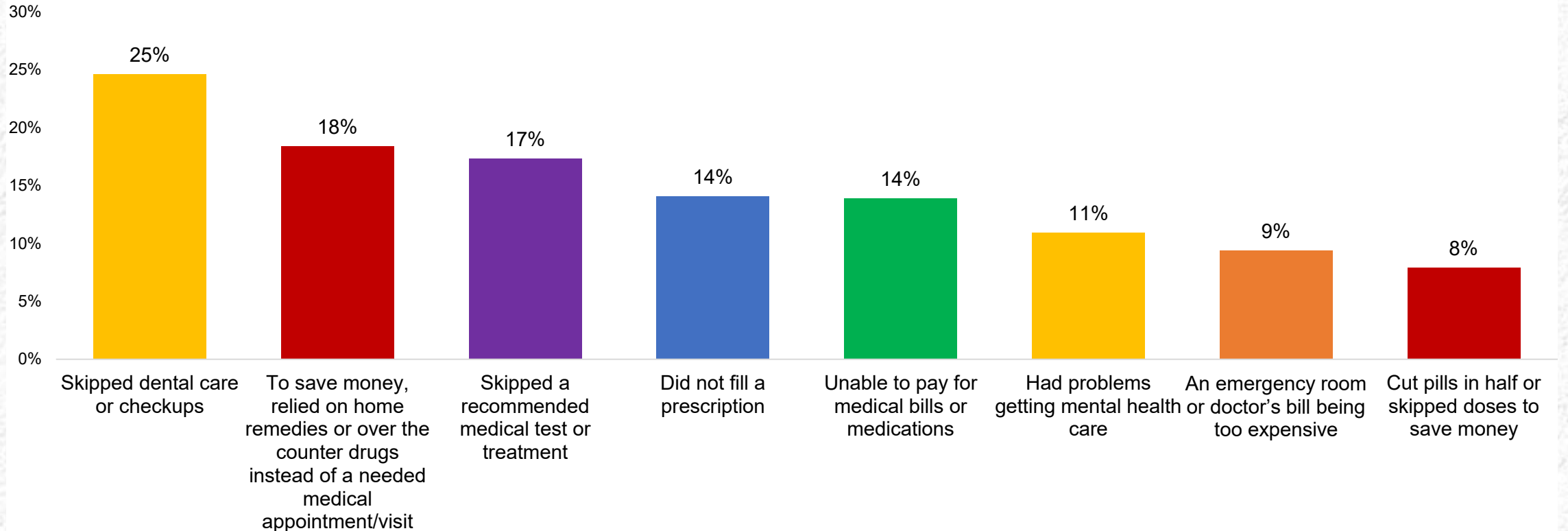
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Many New Mexicans Rely on the ER/Hospital for Healthcare



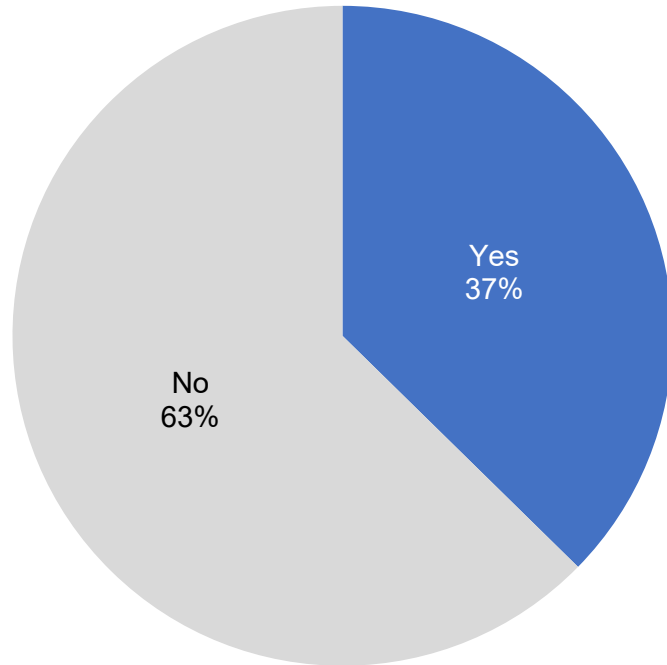
Many Hospital Users Have Made Difficult Decisions in Response to High Medical Costs

Due to high medical costs, have you or another person in your household experienced any of the following over the past two years?

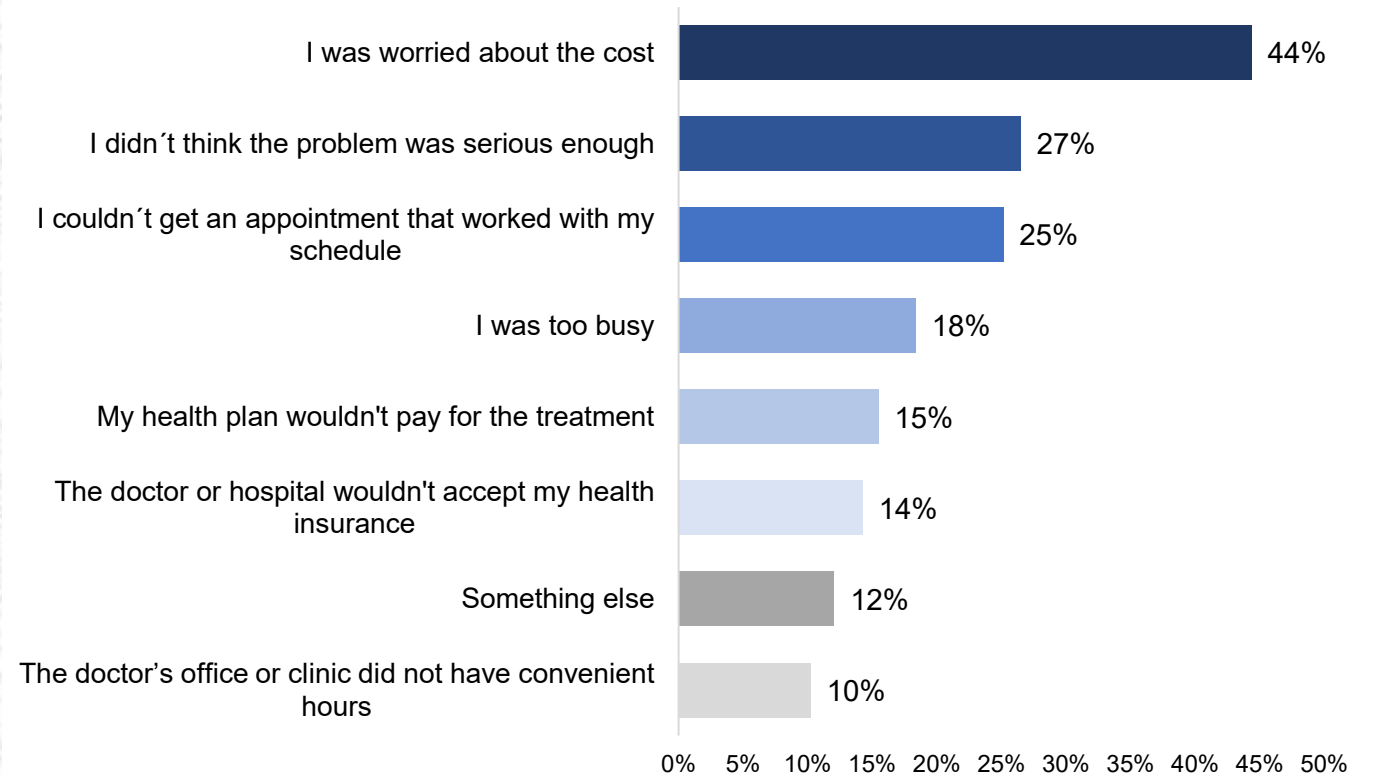


Many Have Delayed/Avoided Needed Medical Care due to Costs of Care

In the past year, have you delayed/avoided getting any type of medical care you felt you needed?



[If prev=yes] Why did you delay/avoid getting medical care?



Original Data Potential

- UNM's Center for Social Policy has deep experience collecting original healthcare data in NM and can address future research for this initiative:
 - Statewide surveys Statewide surveys similar to what I have shared could be more focuses on global budgets, such as asking rural hospitals what essential services they need to provide.
 - Focus groups of members of the healthcare workforce that oversee billing to get a more clear sense of how much staffing time goes into billing issues and challenges these front-line workers have with the existing model in place.