



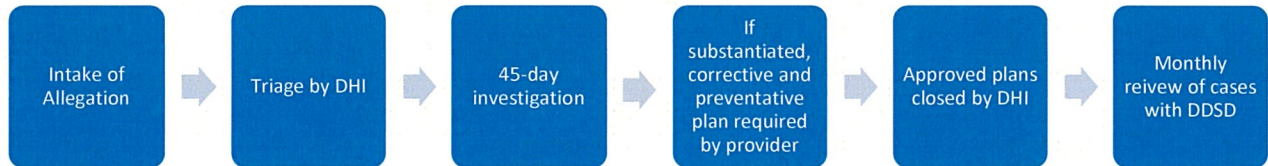
HEALTH CARE
AUTHORITY

Michelle Lujan Grisham, Governor
Kari Armijo, Secretary
Alex Castillo Smith, Deputy Secretary
Kathy Slater Huff, Deputy Secretary
Kyra Ochoa, Deputy Secretary

LHHS Hearing August 28th, 2024

Dan Lanari, Division Director, Division of Health Improvement
Teri Cotter, Deputy Director, Division of Health Improvement

DD Waiver Investigation Process



Priority Assignment Levels

Emergency: Harm or potential for harm that is life threatening or could result in long term disability, or an unexpected death. Due to the severity of the case the investigator will respond within three (3) hours

Priority One: Harm or potential for harm that is moderate to serious but not life threatening. Due to the severity of the case the investigator will respond within twenty-four (24) hours but does not require more immediate action.

Priority Two: Low or minimal potential for harm. Due to the severity of the case the investigation will be initiated within five (5) calendar days.

Criminal Investigation Process

*FY24 included 131 referrals to law enforcement

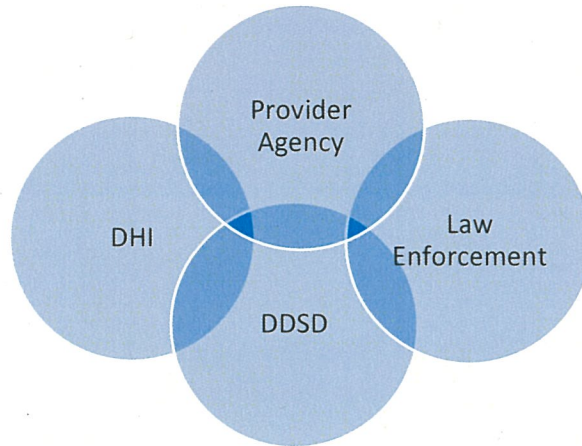




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Criminal Investigation Responsibilities



Investigation Data

	Total Cases	Substantiated Cases	% Substantiated of Total	Abuse Cases
FY24	2409	645	27%	69
FY23	2256	447	20%	22
FY22	1701	393	23%	19