

Family Connects



New Mexico

A Public Health Initiative to Improve the Wellbeing
of NM Families.

What is Family Connects?

A newborn population health model and systems building strategy with a nurse home visit at the center

- Evidence Based

- Completed two randomized control trials and 1 quasi-experimental trial
- Recognized by HRSA/MIECHV as an evidence-based model

- University Based

- Ongoing rigorous evaluations
- Non-competitive and value add focused



Every family is vulnerable at the birth of a child

*94% of families had 1+ need for nursing support and/or community resources



Community-wide eligibility is essential to population change

* Does not replace intensive, targeted programs, but informs what families need

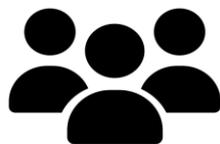


Population Reach requires both a top down and bottom up approach

*Identify preventative system of care, align resources, reach all families

*Assess risk, provide intervention, improve connections

The Family Connects Model



FOR ALL

Helping all families regardless of income or background



THREE WEEKS

Visits are scheduled around 3 weeks after a baby's birth



NO COST TO RECIPIENTS

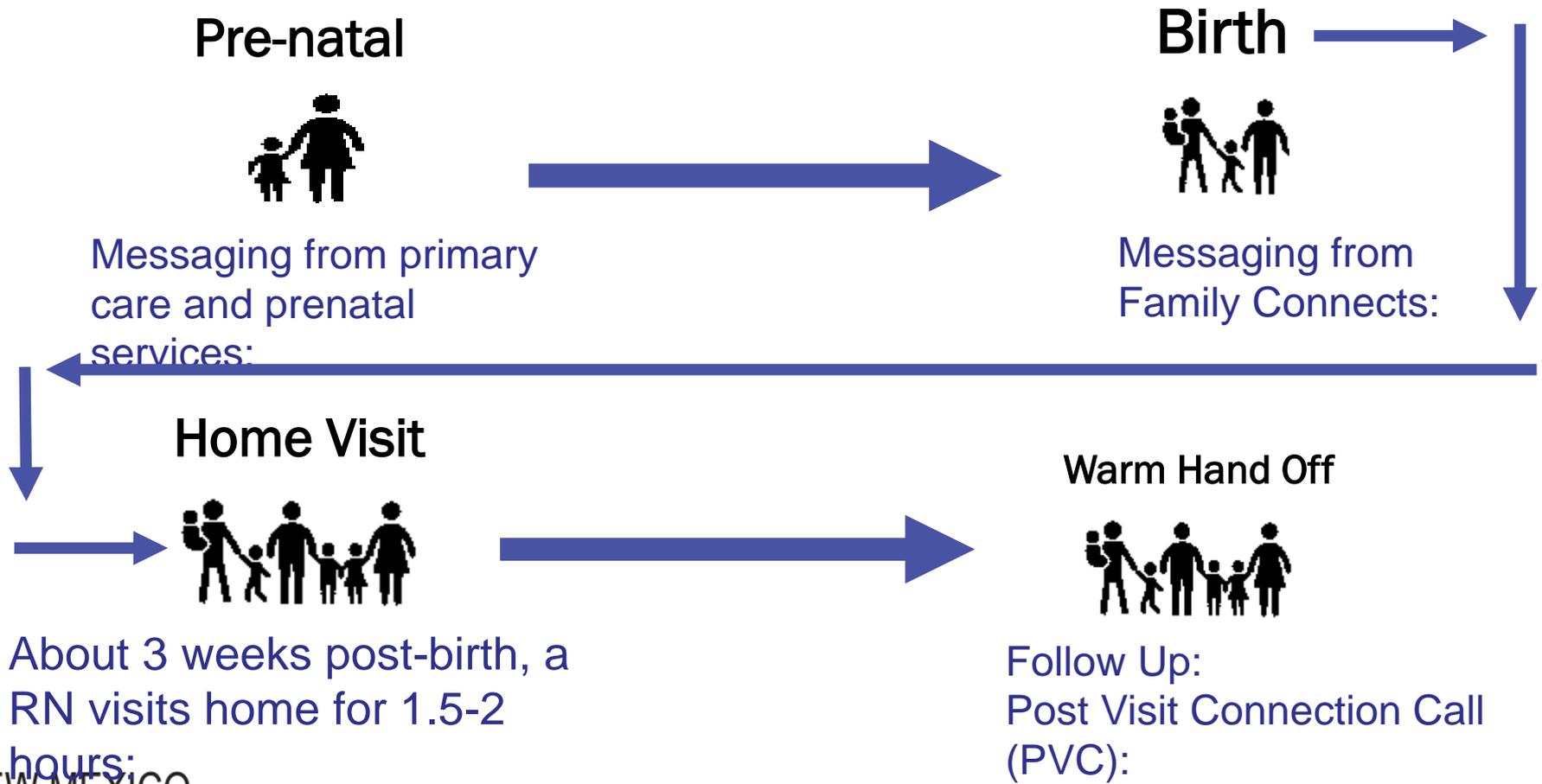
As an eligible recipient, you will not be charged



REGISTERED NURSE

All visits are made by highly trained nurses

How Families Experience the Family Connects Model



Key Performance Indicators:

*Data Driven Decisions for
Clients and Community*

Implementation

- Scheduling rate
- Visit completion rate
- Participant demographics

Program Integrity

- Home visit protocol adherence
- Inter-rater reliability

Community Capacity

- Referral documentation
- Client report of service connection

Community Need

- Clinical assessment
- Risk stratification by family support matrix domain

Domains Assessed

Factors (3 per Domain)

- **Support for Health Care**
 - Maternal Health
 - Infant Health
 - Health Care Plans
- **Support for Infant Care**
 - Child Care Plans
 - Parent-Child Relationship
 - Management of Infant Crying
- **Support for a Safe Home**
 - Household Safety/Material
 - Family and Community Safety
 - History with Parenting
- **Support for Parent(s)**
 - Parent Wellbeing
 - Substance Abuse in Household
 - Parent Emotional Support

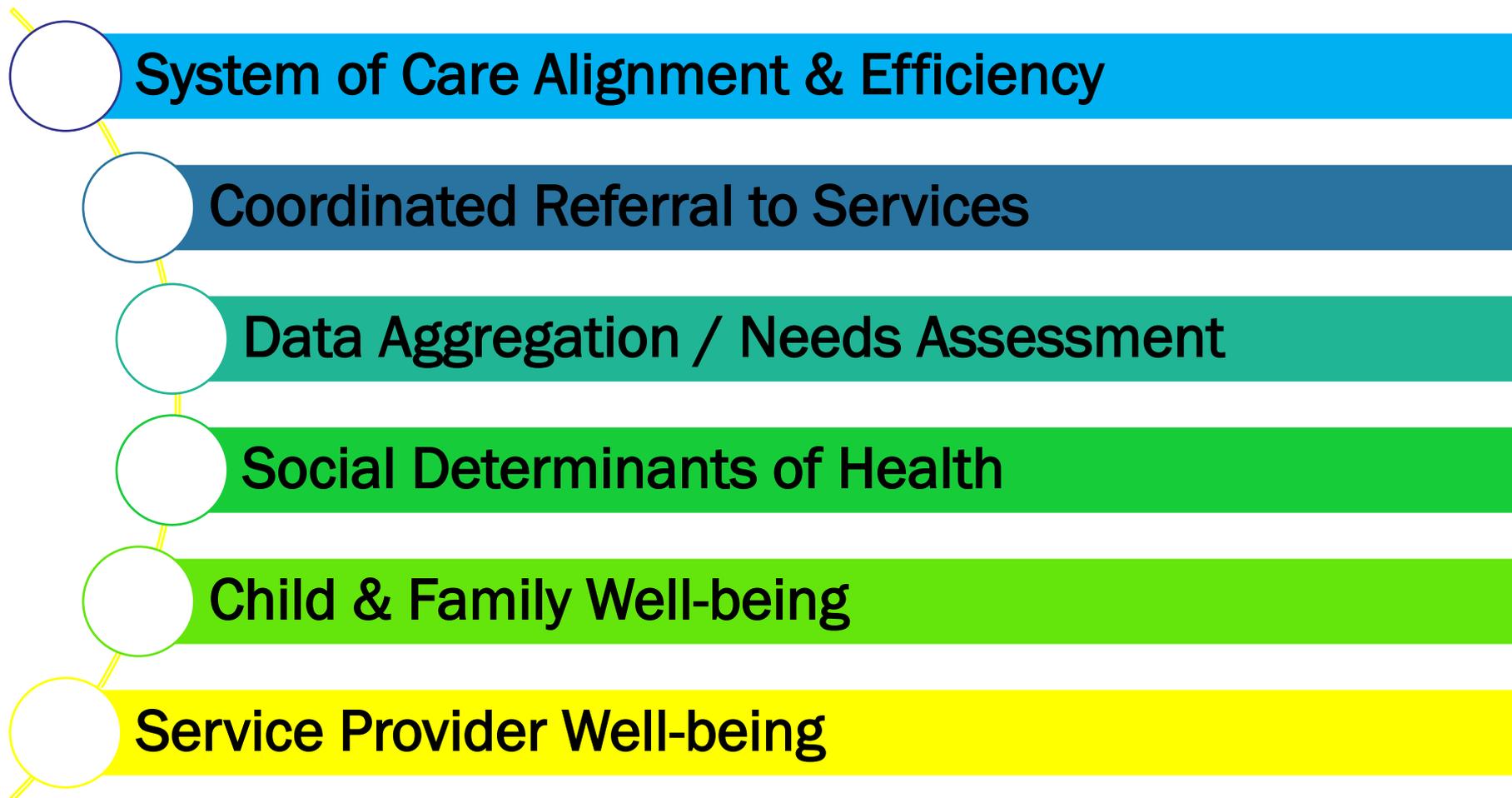
1 = No family needs

2 = Needs addressed during visit

3 = Community resources needed

4 = Emergency intervention needed

Domains of Change



Public Health Alignment With Community

If you are trying to make community level change, it's imperative that you remember and promote the message that you are working **WITH** the community and not **ON** the community



Public Health Alignment With Community

- ACCESS TO CARE: Increase access to community services and supports
- COLLABORATIVE: Promote coordination across systems
- Incremental phased implementation, tailored to each community
- Ready for phase one of implementation

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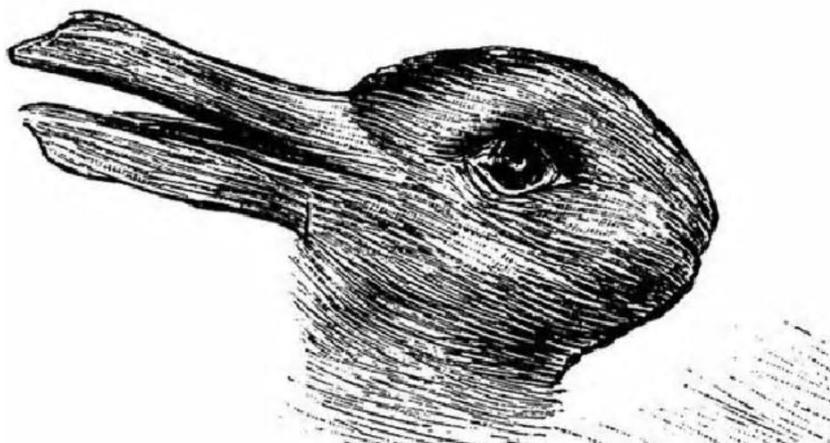
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QR Code: Family Connects New Mexico site

(<https://sites.google.com/view/welcome-home-baby-nm/home>).

