SBi SMITH BAGLEYINC.

CELLULARONE Naked Mobile. Sunstate PHINTON

AirMax



HIGHLIGHTS

- Smith Bagley, Inc. incorporated in 1988; commenced service in 1994
- 2000 Mr. Bagley instrumental in convincing the FCC to increase Lifeline benefit on tribal land by \$25 a month per household
- Granted Eligible Telecommunications Carrier (ETC) Status
 - Arizona 2000
 - New Mexico 2001
 - Utah 2006
- Arizona Certificate of Convenience and Necessity (CC&N), to qualify as a CLEC 2020
- New Mexico preparing applications required to obtain CLEC status certifications.
- 97,642 customers served in Arizona, Utah, New Mexico Service Area
- 9 retail stores in Arizona and 6 in New Mexico
- 183 Employees (153 in AZ, 30 in NM); 29.5% Native American



SERVICES

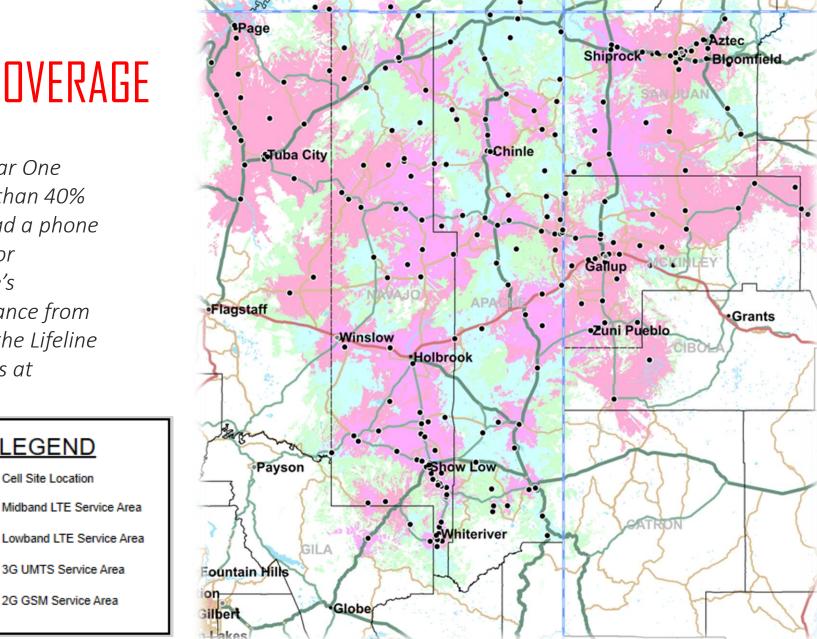
- Mobile Broadband, Voice, and Data
 - Enterprise services for small businesses
 - Lifeline, Affordable Connectivity Program
 - Emergency Connectivity Fund, including MiFi mobile hotspots
 - Public Safety 911, mobile data for first responders
- Fixed Broadband
 - Point-to-Multipoint
 - Residential, small, and home-based businesses
- Information and Communications Technologies
 - Internet services for schools, libraries, health care and government
 - Point-to-Point Microwave
 - Fiber Optic Connectivity
- Managed IT Services



2G, 3G, & 4G LTE COVERAGE

"Twenty years ago, when Cellular One was just getting started, fewer than 40% of households on tribal lands had a phone connection of any kind—wired or wireless. Thanks to Cellular One's *commitment*—*as well as assistance from* government initiatives such as the Lifeline program—that number now sits at around 90%."

CTIA, March 11, 2022."





2G GSM Service Area

LEGEND

Cell Site Location



PANDEMIC RESPONSE

- Expanded data limits for customers
 - Provided more than \$20 million in free data
 - Nearly 5 million GB of LTE data
- Emergency Connectivity Fund (ECF)
 - Over 10,000 MiFi devices set up and delivered to schools
 - Discounted data by nearly \$10 million
 - Provided 2 GB of LTE data
- Affordable Connectivity Program (ACP)
 - Aggressive communication and enrollment effort
 - As of August 2022, over 40,000 individuals have benefited



GIVING BACK

- University of New Mexico, Gallup
- Navajo Technical University, NM
- Dine College, NM
- Farmington High School
- Show Low Youth Foundation
- Navajo Code Talker Museum
- Window Rock S.A.D.D.
- Big Brothers Big Sisters area chapters
- Missing and Murdered Dine Relatives
- White Mountain Apache Tribe
- Hopi Tribe Domestic Violence Prevention Day
- White Mountain Game and Fish
- Tribal Parades and Rodeo Sponsorships







COMMUNITY IMPACT

- "The Healing Blanket" PR Campaign is underway to raise awareness and funds for a grassroots non-profit led by Navajo Tribal Delegate Amber Crotty: *Missing & Murdered Dine Relatives* which helps families in need of resources to find missing relatives and to heal from loss.
- **Part 1** Cellular One is partnering with Pendleton USA to design The Healing Blanket, an artist edition blanket by Navajo Artist Leandra Yazzie. A portion of each sale will be donated to the MMDR cause.
- **Part 2** As a special gift to the Navajo families who have lost loved ones, Cellular One plans to commission a bronze statue of a Navajo woman wrapped in The Healing Blanket which the Navajo Nation Museum has agreed to place near its entrance.





HISTORIC GROWTH & REGIONAL BENEFITS



NETWORK GROWTH & SERVICE EXPANSION

- Serving underserved rural and tribal communities since 1994
 - 242 tower/cell sites; 69 located in NM
 - Technology evolution from analog to LTE (5G on the horizon)
 - Telephone access on the Navajo Nation has increased from 38% to 90%
- Individual Benefits
 - Lifeline program initially only voice service, now includes voice, text and data
 - Public Safety (911), Telehealth, Online Education and Remote Work access
- Regional Benefits servicing
 - 81 rural schools, 6 colleges
 - 11 hospitals and healthcare clinics
 - 21 tribal community service centers
 - Supporting dozens of small rural businesses with internet, MSP service, VoiP
 - Roll out of FirstNet deployment



FUTURE IMPROVEMENTS



EXPANDING BROADBAND ACCESS TO RURAL NM

- Focus on <u>un</u>served and <u>under</u>served rural and tribal communities
- Leverage Tribal, Federal, and State funding to maximize coverage
 - SBi willing to contribute matching funds as needed
- Utilize the most effective Broadband delivery method per location, e.g.:
 - Mobile Broadband
 - Fixed wireless
 - Fiber optic
- Deliver the optimal connectivity as soon as possible
 - Start with Mobile Broadband upgrades to existing towers (12-18 months)
 - Fiber is critical, but will take years for design and construction
 - Strategy: Mobile Broadband now and fiber as it can be completed



NEW MEXICO PRC BROADBAND FUND

- New Mexico has utilized USF funding to create a State Broadband Fund an on-going state pool of funds awarded to bring coverage to unserved and underserved areas statewide
- To date SBi has been awarded many projects (2018-2021)
 - 21 new tower locations
 - 6 complete, including 2 this year
 - 15 more planned over the next three years
 - 38 LTE tower upgrades
 - 10 completed
 - 28 more planned over the next three years
 - 5 Fiber Optic projects
- Primarily serving the Navajo Nation and Zuni Pueblo in New Mexico
- Total population covered 94,327; Road miles covered 25,311





QUESTIONS?

