



Technology Supported School Based Healthcare

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Support & Safety

Modernized Healthcare

Academic Engagement

Jobs Created



School Based Health Centers

Current Sites:

Santa Teresa SBHC

Gadsden SBHC

Chaparral SBHC

Desert Pride SBHC

Centennial SBHC

Rio Grande SBHC

Lynn Middle SBHC

Picacho Middle SBHC



Future Sites:

Yucca Heights SBHC

La Union SBHC

North Valley SBHC

Mesilla Park SBHC

Booker T. Washington SBHC

Conlee SBHC

McArthur SBHC

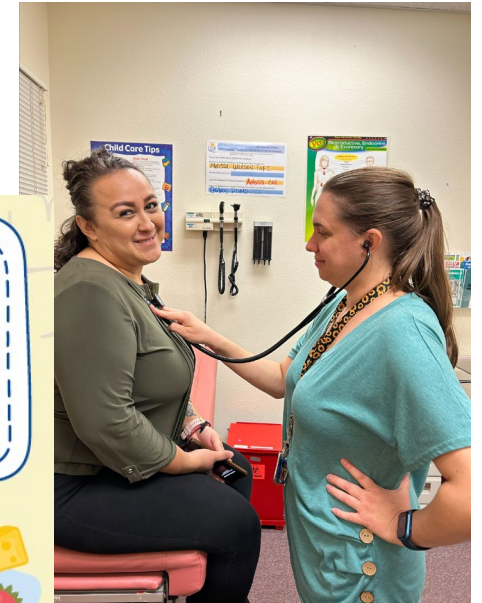
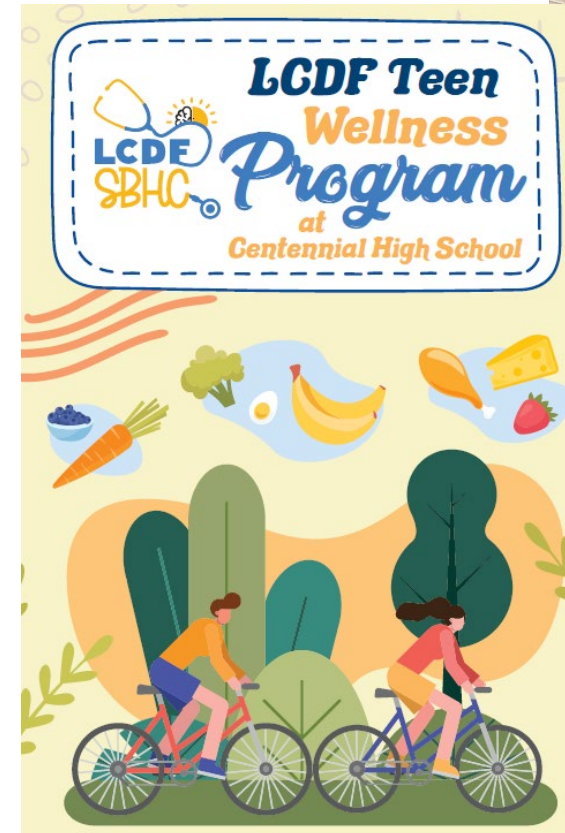
Alameda SBHC

Doña Ana SBHC

2023-2024 School Year

- 1,757 Unique Patients
- 5,779 Patient Visits
 - 3,046 Primary Care Visits
 - 2,733 Behavioral Health Visits
- Medicaid Users 870
- Private Insurance 355
- Uninsured 532

- **Medical and Behavioral Health Services**
- **Open for students, parents and school staff**
- **Successful Behavioral Health Support Groups – both in English and Spanish**
 - **Acculturation Groups**
 - **Teen Support Groups**
 - **Peaceful Pathways – Student Success Academy**
- **LCDF Teen Wellness Program**
 - **Weight Management, healthy habits and choices**





Pocket (Premier) Device

- Personal Emergency Response Service
- Second Location Call Out

Wrist Pendant

- Personal Emergency Response Service



Pocket (Premier) Device

- 2 Call Out Phone #'s Programmed
- Check In/Out Per Day
- Quicker Response

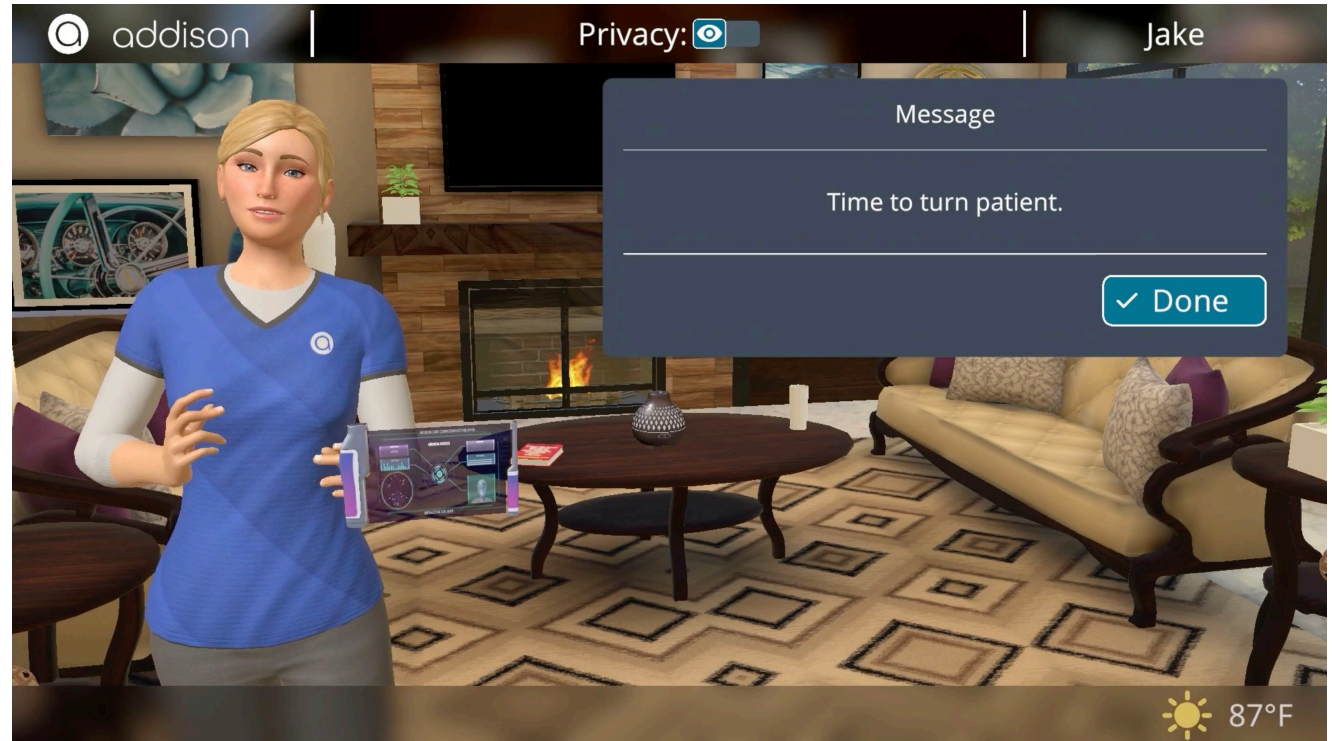


ProHealth Device

- Button Call to a Counselor
- Button Call to the Room Coordinator

High patient engagement and maximum functionality for positive outcomes with 3D interactive virtual caregiver system

- RPM and CCM at an entirely new level
- Gamification, including GPT linkage, creates high patient engagement
- Medication management and monitoring
- TeleCare and Emergency response integration
- Engagement protocols for cultural variance
- Cognitive and memory support





Speaking Points

Ernesto D. Robles, Area Practice Manager, La Clinica de Familia
John P. Muñoz, Chief Experience Officer Electronic Caregiver

Introduction:

There is a significant healthcare need in our country. This issue is more prominent in New Mexico and is especially more prominent for students. Access to primary care and behavioral healthcare is now more important than ever given some of the issues our children face today. While faced with many challenges the people of New Mexico are a hearty people and we look for solutions. I am excited to share with you an innovative partnerships that bring together private businesses and healthcare providers. We at Electronic Caregiver are collaborating with *La Clinica de Familia* (LCDF) at their school-based health centers in Southern New Mexico. This high impact partnership and program leverages cutting-edge technology to support students and families. By working together, we are addressing the urgent need for general health care and behavioral health care while strengthening the economic fabric of our communities. Most importantly, a parent, parents, or guardian has the peace of mind that his, her, or their child is receiving the best care possible.

School based clinics is a needed and an emerging initiative throughout New Mexico and our country. What is recently new are the tools and technology Electronic Caregiver is providing. I grew up with typewriters and my parents' landline. Our personal and professional lives were modernized with the laptop and with the cell phone. In this same spirit we are providing the amazing team at La Clinica de Familia, Administration, students, and educators with modern and innovative tools.

Highlighting the Importance of this Partnership:

The need for healthcare solutions in New Mexico is pressing. With a shortage of over 6,200 nurses, as noted by the NM Hospital Association, and a growing population of aging individuals requiring care, the state faces a healthcare crisis. There is also a shortage of behavioral health clinicians in just about every county in our State. Electronic Caregiver (ECG) plays a vital role in addressing these shortages through our leadership in the care coordination and remote patient monitoring space. We bridge the gap by using cutting-edge technology, data-driven insights, and an innovative, patient-centric approach. Our technology does not replace caregivers but enhances their ability to deliver high-quality care.

Our company is focused on three key areas: innovation, operational excellence, and creating jobs within New Mexico-growth. The services and technology we provide—such as remote patient monitoring—allow providers, clinics, and hospitals to deliver better care to more people, without overwhelming the healthcare workforce. Through our partnership with La Clinica de Familia, we are leveraging these tools to support health care in school-based health centers, helping students get the care they deserve when they need it.



Speaking Points

Example of technology available:

Our units are programmable and are cellular based, so internet services is not needed. We have a wrist pendant and a pocket device. The devices provide support and safety umbrella and pair students with clinicians and staff with a simple click of a button. Later we will utilize our avatar and digital assistant, Addison.

How it works:

Behavioral health providers will be able to work with those students who present with increased symptoms of depression, anxiety, grief, social isolation among other presenting behaviors. The student will be assigned an ECG device during school hours, and they will be able to press the button to receive assistance from LCDF staff.

Collaboration between Homegrown Companies:

La Clinica de Familia is a cornerstone of healthcare in Southern New Mexico, providing care to nearly 33,000 unique patients annually and offering the most robust behavioral health specialties under a Federally Qualified Health Center in the state. While *La Clinica de Familia* leads the direct care, Electronic Caregiver supports this work by providing advanced technology that streamlines care coordination and enhances monitoring capabilities.

There are single parent, single car families who stress and struggle when they have a pressing health matter such as a cold, diabetes, asthma, epilepsy, vaccines, physicals, safety concerns, behavioral health, or others. In the school-based health centers, this partnership ensures timely interventions, efficient monitoring, and better health outcomes for students, all without the need for families to struggle with access barriers such as transportation and taking time off of work

The Broader Impact on New Mexico's Economy and Communities:

Healthcare is not just a vital service; it is also an economic driver for our state. With the population aging and the demand for healthcare services rising, Electronic Caregiver has positioned itself as a leader in health innovation, operational excellence, and job creation. We are proud to be a New Mexico-based company, working alongside *La Clinica de Familia*, to improve care access while also contributing to the local economy with high wage careers.



Speaking Points

Through our partnership, we are creating a system where students are not only healthier but also are more engaged in their education, resulting in stronger academic performance. There are also fewer devastating visits to the emergency room or prolonged medical expenses because health issues are addressed in a timely manner. By delivering healthcare in innovative ways, we are creating a sustainable model that will have a long-lasting positive impact on our communities. Many of the chronic conditions initially manifest during early years. Providing health education can change the trajectory of quality of life for them and their families. Our goal is to continue expanding our reach, improving health outcomes, and creating high-quality jobs within New Mexico.

Conclusion:

This partnership demonstrates the power of innovation and collaboration between two New Mexico-based organizations. By combining *La Clinica de Familia's* deep healthcare expertise with Electronic Caregiver's leadership in care coordination and remote monitoring, we are transforming healthcare delivery in the state. Together, we are addressing healthcare shortages, creating jobs, and improving the health of students and families across Southern New Mexico. We look forward to expanding this initiative and continuing to make a meaningful impact.