

## Project ECHO (Extension for Community Health Outcomes)

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At ECHO, our mission is to democratize medical knowledge and get best practice care to underserved people all over the world.

# Our goal is to touch the lives of 1 billion people by 2025.

Supported by New Mexico Department of Health, Agency for Health Research and Quality, New Mexico Legislature, the Robert Wood Johnson Foundation, the GE Foundation and Helmsley Trust

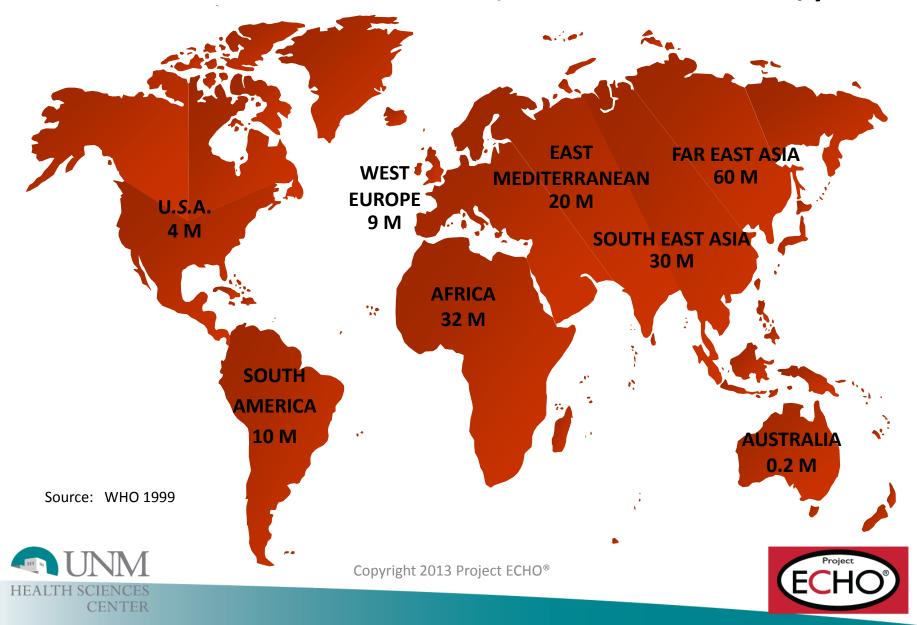






#### Moving Knowledge Instead of Patients

#### A Global Health Problem Over 170 Million Carriers Worldwide, 3-4 Million new cases/year



## **Goals of Project ECHO®**

Develop capacity to safely and effectively treat HCV in all areas of New Mexico and to monitor outcomes.

Develop a model to treat complex diseases in rural locations and developing countries.





## Methods

- Use Technology
- Sharing "best practices"
- Case based learning
- Web-based database to monitor outcomes

Arora S, Geppert CM, Kalishman S, et al: Acad Med. 2007 Feb;82(2): 154-60.















NEJM : 364: 23, June 9-2011, Arora S, Thornton K, Murata G

## **Project ECHO<sup>®</sup>** Clinicians

#### HCV Knowledge Skills and Abilities (Self-Efficacy)

scale: 1 = none or no skill at all 7= expert-can teach others

Community Clinicians N=25	<u>BEFC</u> Partici		<u>TODAY</u>	Paired Difference (p-value)	Effect Size for the
	MEAN	(SD)	MEAN (SD)	MEAN (SD)	change
<ol> <li>Ability to identify suitable candidates for treatment for HCV.</li> </ol>	2.8	(1.2)	5.6 (0.8)	2.8 (1.2) (<0.0001)	2.4
<ol> <li>Ability to assess severity of liver disease in patients with HCV.</li> </ol>	3.2	(1.2)	5.5 (0.9)	2.3 (1.1) (< 0.0001)	2.1
3. Ability to treat HCV patients and manage side effects.	2.0	(1.1)	5.2 (0.8)	3.2 (1.2) (<0.0001)	2.6
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## **Project ECHO<sup>®</sup>** Clinicians

#### HCV Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	<u>BEFORE</u> Participation MEAN (SD)	<u>TODAY</u> MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the chang e
<ol> <li>Ability to assess and manage psychiatric co- morbidities in patients with hepatitis C.</li> </ol>	2.6 (1.2)	5.1 (1.0)	2.4 (1.3) (<0.0001)	1.9
<ol> <li>Serve as local consultant within my clinic and in my area for HCV questions and issues.</li> </ol>	2.4 (1.2)	5.6 (0.9)	3.3 (1.2) (< 0.0001)	2.8
<ol> <li>Ability to educate and motivate HCV patients.</li> </ol>	3.0 (1.1)	5.7 (0.6)	2.7 (1.1) (<0.0001)	2.4



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## **Project ECHO<sup>®</sup>** Clinicians

#### HCV Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	<u>BEFORE</u> Participation MEAN (SD)	<u>TODAY</u> MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
Overall Competence (average of 9 items)	2.8* (0.9)	5.5* (0.6)	2.7 (0.9) (<0.0001)	2.9

Cronbach's alpha for the BEFORE ratings = 0.92 and Cronbach's alpha for the TODAY ratings = 0.86 indicating a high degree of consistency in the ratings on the 9 items

Arora S, Kalishman S, Thornton K, Dion D et al: Hepatology. 2010 Sept;52(3):1124-33



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## Outcomes of Treatment for Hepatitis C Virus Infection by Primary Care Providers

#### Results of the HCV Outcomes Study

Arora S, Thornton K, et al. N Engl J Med. 2011 Jun; 364:2199-207.



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## Participants

- Study sites
  - Intervention (ECHO)
    - Community-based clinics: 16
    - New Mexico Department of Corrections: 5
  - Control: University of New Mexico (UNM) Liver Clinic





## **Treatment Outcomes**

Outcome	ECHO	UNMH	P-value
	N=261	N=146	
Minority	68%	49%	P<0.01
SVR* (Cure) Genotype 1	50%	46%	NS
SVR* (Cure) Genotype 2/3	70%	71%	NS

\*SVR=sustained viral response

NEJM : 364: 23, June 9-2011, Arora S, Thornton K, Murata G



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## **Disease Selection**

- Common diseases
- Management is complex
- Evolving treatments and medicines
- High societal impact (health and economic)
- Serious outcomes of untreated disease
- Improved outcomes with disease management





## **Bridge Building**

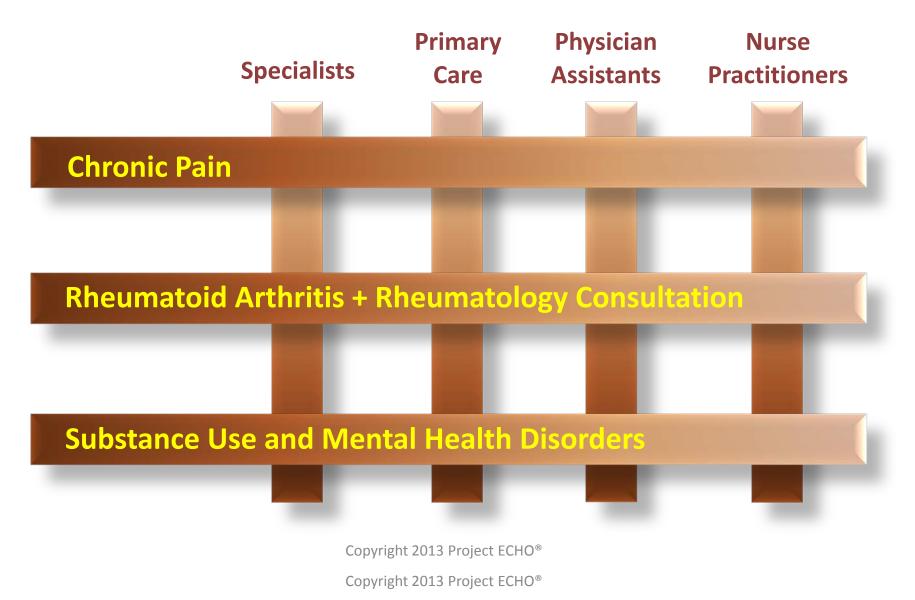
#### **Pareto's Principle**



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## **Force Multiplier**

#### **Use Existing Community Clinicians**

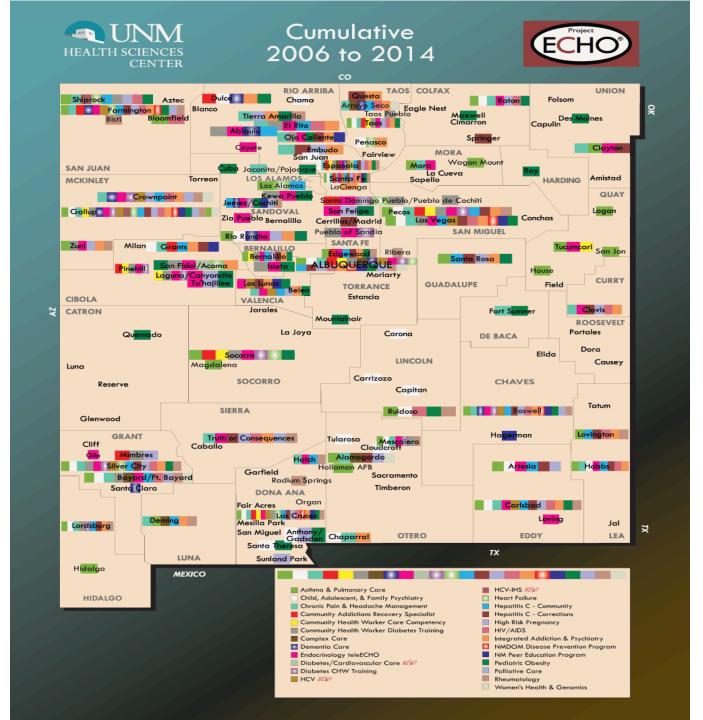


### Successful Expansion into Multiple Diseases

	Mon	Tue	Wed	Thurs	Fri
8-10	<u>Hepatitis C</u> • Arora	<u>Diabetes &amp;</u> Endocrinology		<u>Geriatrics/</u> Dementia	<u>Palliative</u> <u>Care</u>
a.m.	<ul> <li>Thornton</li> </ul>	Bouchonville		• Herman	• Neale
10-12 a.m.	<u>Rheumatology</u> • Bankhurst	<u>Chronic Pain</u> • Katzman	Integrated Addictions & Psychiatry		<u>Complex</u> <u>Care</u> • Neale
2-4 p.m.	<u>HIV</u> • Iandiorio • Thornton		<ul> <li>Komaromy</li> <li><u>Prison Peer</u></li> <li><u>Educator</u></li> <li><u>Training</u></li> <li>Thornton</li> </ul>	<u>Women's</u> <u>Health &amp;</u> <u>Genomics</u> • Curet	• Komaromy





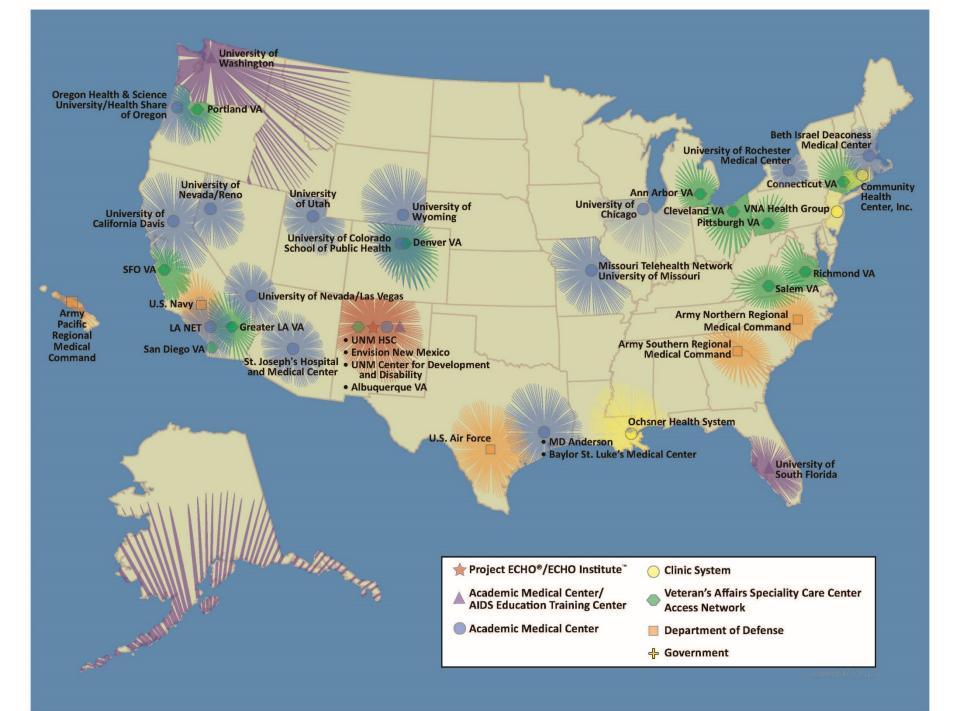


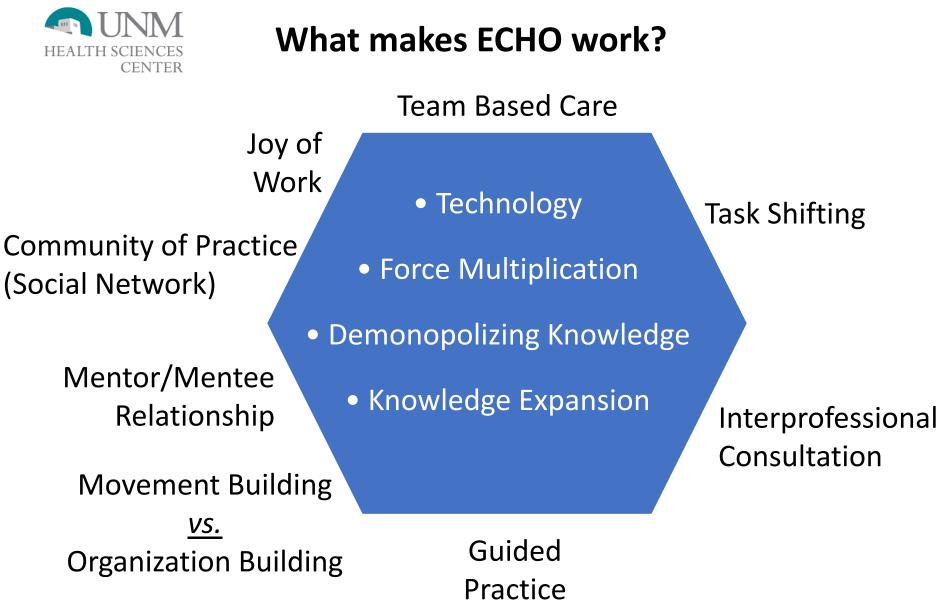
## Potential Benefits of ECHO Model<sup>™</sup> to Health System

- Quality and Safety
- Rapid Learning and best-practice dissemination
- Reduce variations in care
- Access for Rural and Underserved Patients, reduced disparities
- Workforce Training and Force Multiplier
- Democratize Knowledge
- Improving Professional Satisfaction/Retention
- Supporting the Medical Home Model
- Cost Effective Care- Avoid Excessive Testing and Travel
- Prevent Cost of Untreated Disease (e.g.: liver transplant or dialysis)
- Integration of Public Health into treatment paradigm











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#### Project ECHO<sup>®</sup> is being used to expand access to care for people with Autism and Disabilities: EXAMPLES

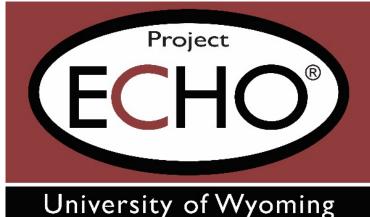
- Training and supporting teachers to provide better educational resources and assistive technologies to students with autism or other special needs – University of Wyoming
- Telementoring primary care providers and pediatricians to provide bestpractice care to children with autism across USA – University of Missouri and Massachusetts General Hospital
- Teaching Board Certified Behavior Analysts and Behavior Technicians to provide better quality Applied Behavior Analysis to New Mexico families/individuals with autism (expected launch Jan. 2016)



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1. ECHO to train and provide ongoing mentoring for teachers of students with disabilities:



## Wyoming Institute for Disabilities

Academic unit within the UW College of Health Sciences

University Center for Excellence in Developmental Disabilities Education, Research and Service (UCEDD)

**Established in 1994** 



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## University of Wyoming ECHO in Assistive Technology



Feasibility test: March-May 2014 Pilot study: September 2014-May 2015

## Assistive Technology ECHO 'Hub' Expertise:

University of Wyoming (UW):

- Assistive Technology Professionals (ATP)
- Assistive Technology Specialists (ATS)
- Speech Language Pathologists (SLP)
- Audiologist
- Psychologists

Wyoming Department of Education (WDE):

- Vision outreach services
- Hearing outreach services

Private practitioners:

- Occupational Therapy (OT)
- Physical Therapy (PT)
- Orientation and Mobility (0&M)
- Teacher of the Visually Impaired (TVI)

Nationally recognized AT experts/trainers

## **AT ECHO 'Spoke' Participants:**

412 total participants; 186 unique participants

- Represent 56 school districts, agencies, organizations; includes other state departments of education, AT Act programs
- 68% provide direct assistance to students with special education needs
- 81% provide direct services to staff

## Summary of Pilot Study Findings, External Evaluation

- UW ECHO in AT demonstrates the model works in education
- UW ECHO in AT model effective
- UW ECHO in AT improves educator, service provider knowledge, skills in assistive technology
- UW ECHO in AT improves educator, service provider employment self-efficacy
- UW ECHO in AT contributing to students receiving AT
- UW ECHO in AT contributing to improved student outcomes

### Autism is on the Rise

in 68 children have autism spectrum disorder (ASD) ÌñŧŔñŧŔñŧŔñŧŔñŧŔñŧŔñŧ<mark>ñ</mark>ŧññŧŔñŧŔñŧŔñŧŔñŧ 1 in 150 1 in 166 more common in boys than girls NIGHTLY NEWS 1 in 250 Chart is updated from Autism 1 in 500 Speaks: adds CDC 2012

1 in 5000

1975

1 in 2500

1985

1995

**Publication dates** 

 $\label{eq:http://www.shutterstock.com/pic-87221350/stock-photo-human-brain-research-and-intelligence-in-autism-as-a-puzzle-with-a-blue-glowing-maze-and-labyrinth.html$ 

2004

2001

2007 2009

2012

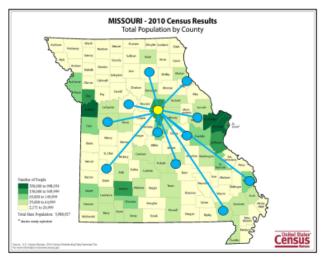
1 in 88

1 in 110

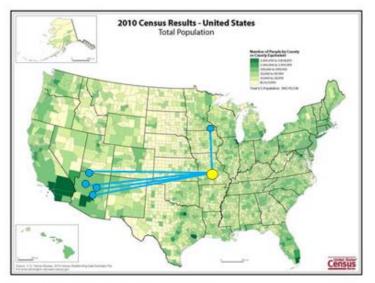
## The Costs of Autism

- Estimated lifetime societal cost for one individual with autism at \$3.2 million
- Early intervention reduces the long term cost and improves outcomes
- Billions of dollars of savings when applied across populations of children with autism
- PCPs are the front lines for this recognition and initiation of services

## 2. Transforming Primary Care for Children with Autism Across the USA



Missouri ECHO Autism participants





#### Missouri Telehealth Network Show-Me ECHO

Missouri ECHO Autism participants

## Missouri ECHO<sup>®</sup> Autism Clinic

Biweekly 2 hour clinicIntroductions10 minutesCase #135 minutesDidactic20 minutesCase #235 minutesWrap Up20 minutes







#### Hub team

- Developmental Behavior Pediatrics and/or Child Psychiatry
- Dietician
- Family Navigator
- Parent Expert
- Psychology

## **Primary Care Perspective**

- Minimal training in autism and developmental disabilities
  - Total of 4 weeks exposure in residency
- Lack of confidence in recognizing and managing autism
- Lack of time to efficiently care for children with autism

## **Family Perspective**

- Children with autism have many unmet medical needs
- Parents have limited confidence in their primary care provider helping them with resources and treatment options
- Families have to drive long distances to academic centers to receive help for their child
  - Time
  - Travel
  - Costs
  - Lost work
  - Safety in route

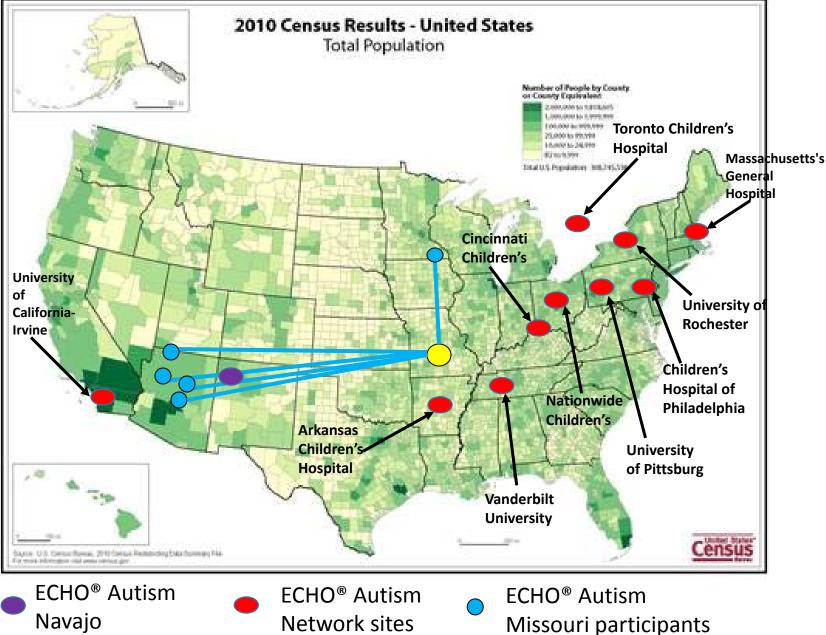
## What does ECHO Autism Bring?

- Connects a team of experts in autism and developmental disabilities to primary care providers
- Case-based learning builds confidence and knowledge in the PCP to care for children in their practices
- Reduces costs to families and insurers
- Improves access for families

#### ECHO Autism Replication though the Autism Treatment Network



### ECHO Autism Network



3. Teaching providers to provide better quality Applied Behavior Analysis (home-based assessment, behavioral modification, training and familial support) to New Mexico families and individuals with autism

- Current Status: ECHO clinic preparation
- Launch Pilot Study January 2016 – September 2016 (Funded by Autism Speaks)





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# Current Status: Autism Treatment in NM

- Approximately 5,800 children with ASD in NM
- Only 37 Behavior Analysts in entire state of New Mexico
  - Severe shortage of specialists providers
  - Significant variability among provider adherence to clinical practice guidelines
- Intensive ABA treatment for children ranges from 10-40 hours/week
- Cases are complex, often with many barriers that prevent optimal outcomes
- Coordinated care is essential to address complex conditions and promote best outcomes

## Autism ECHO in NM – in development

- Vision:
  - Improve the standard of behavioral healthcare for children with autism in NM
- Long-Term Objectives:
  - Reduce practice variance within behavior analytic services and ensure alignment with best practices
  - Improve assessment of treatment barriers that prevent families from accessing treatment
  - Improve coordinated care for families receiving intensive behavioral health services, effectively addressing barriers and ensuring access to high quality treatment options

## Proposed ECHO NM Hub Specialists:

- Board Certified Behavior Analyst (BCBA)
- Licensed Psychologist
- Licensed Independent Social Worker (LISW)
- Healthcare Administrator (MHA)
- Speech and Language Pathologist (SLP)
- Parent of a child diagnosed with Autism Spectrum Disorder (ASD)