



ALBUQUERQUE COMMUNITY SAFETY

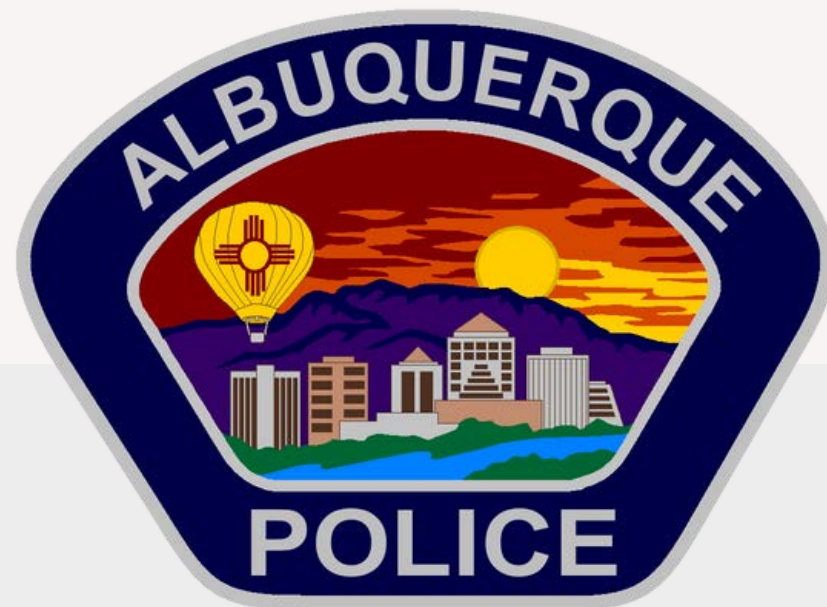
ALBUQUERQUE COMMUNITY SAFETY (ACS)

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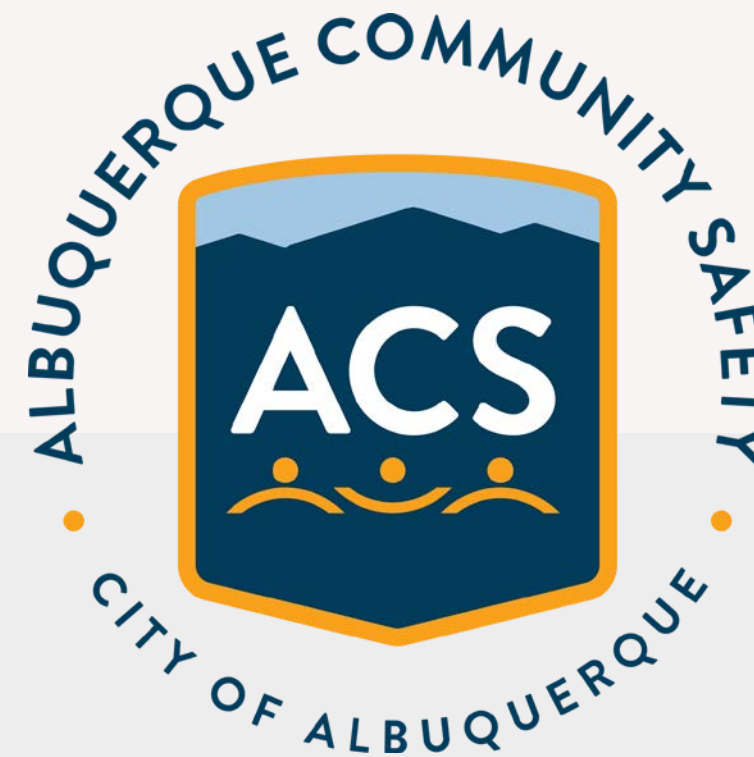




ABQ FIRST RESPONDER SYSTEM



Law enforcement and
violent/life-threatening situations



Mental health, substance use,
homelessness, and other non-
criminal/non-medical issues



Fires and emergency
medical needs



HOW WE GOT THERE



JUN 20 20

ACS announced



JUN - JAN 20 20

Community
engagement



JAN - AUG 20 21

Planning and
implementation



SEP 20 21

Divert first
911 call



SEP 20 22

15 K calls later
VIP transitions



THE RIGHT RESPONSE AT THE RIGHT TIME

MOBILE CRISIS TEAM CLINICIAN

- High acuity co - response with police

BEHAVIORAL HEALTH RESPONDER

- Mid to low acuity behavioral health calls

COMMUNITY RESPONDER

- Lower acuity, non-criminal calls for service

STREET OUTREACH RESPONDER

- Targeted street outreach to vulnerable populations and encampments

COMMUNITY-ORIENTED RESPONSE & ASSISTANCE (CORA)

- Community healing after traumatic events

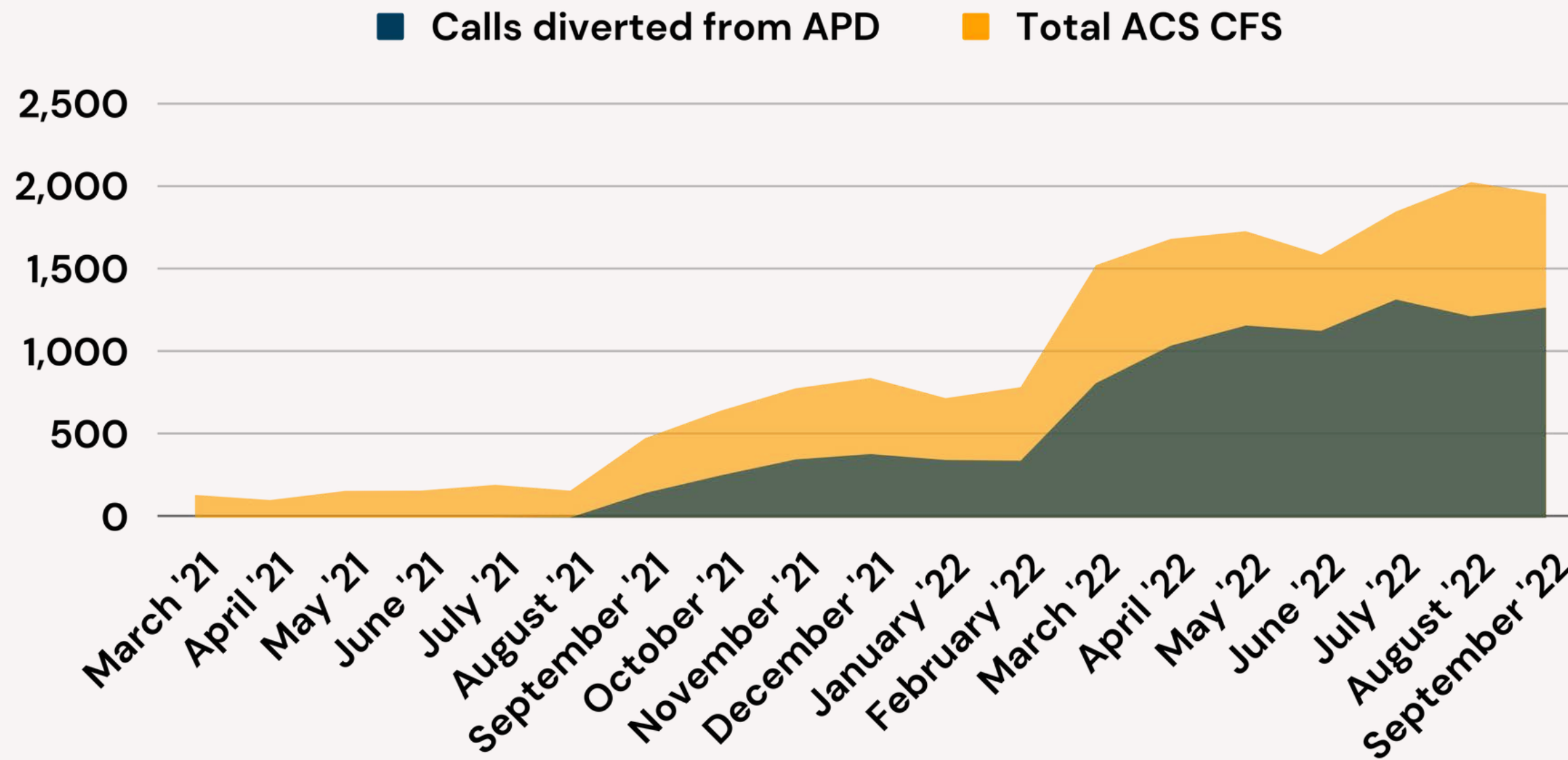
VIOLENCE INTERVENTION PROGRAM

- Peer support approach to gun violence reduction





OUR IMPACT SO FAR



17,548
CUMULATIVE
CALLS FOR SERVICE

9,909
CUMULATIVE
CALLS DIVERTED
FROM APD



VIOLENCE INTERVENTION PROGRAM



Custom Notifications

VIP Peer Support Workers and APD officers identify and intervene with the individuals most likely to engage in gun violence. This intervention is called a Custom Notification. They often bring trusted community leaders with them who may connect with particular individuals.

Referrals

Candidates for the VIP Program are usually identified through law enforcement crime data. However, they can also be referred by hospitals or other means.

Engaging with Services

A key part of what makes the City's VIP Program successful is that VIP Peer Support Workers work with clients to identify and address their individual needs, then guide clients through risk-reduction resources. We measure success by how many of the individuals we provide Custom Notifications to engage with other services.

Enforcement

The goal of Custom Notifications and ongoing peer support is that people do not engage in further violence. However, when they do, the consequence is swift and targeted law enforcement action.





ALBUQUERQUE COMMUNITY SAFETY

DEMOGRAPHIC	NATIONAL RATE*	CABQ VIP RATE
Age		
14-17	12%	25%
18-34	8%	25%
35-54	11%	36%
55+	10%	38%
Sex		
Female	14%	36%
Male	5%	26%
Race/Ethnicity		
Hispanic	8%	26%
Non-Hispanic White	10%	22%
Black	10%	51%
Native American	N/A	41%
Asian	N/A	0%
More than 1	N/A	0%
Unknown	12%	38%

*Based on the 2019 National Crime Victimization Survey

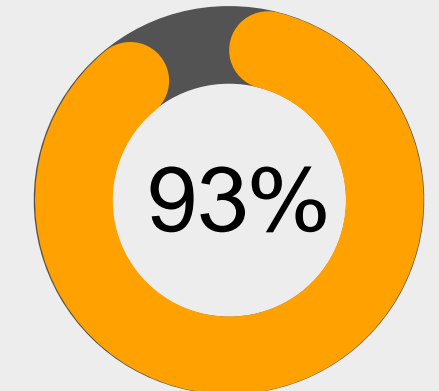
VIP IMPACT

March 2020 - September 2022



NOTIFICATIONS DELIVERED

VIP has performed 391 interventions since its inception.



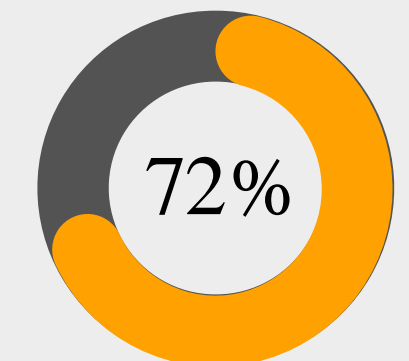
SUCCESS RATE

93% of participants did not engage in further violent crime.



CONNECTED TO SERVICES

28.6% asked for services, which is higher than the national average.



USE OF VIP PEER SUPPORT

81 of those 112 people asked to use VIP's in-house peer support service.



CAFE CHILL

LEARN MORE!

cabq.gov/acs

