



HUMAN
SERVICES
D E P A R T M E N T



BEHAVIORAL HEALTH CRISIS TRIAGE CENTERS

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DISCUSSION TOPICS

- Leadership Update – Behavioral Health Services Division (BHSD)
- Crisis Triage Centers (CTC) - Timeline
- CTC Licensing
- Continuum of Crisis Services
- Covered Services
- Eligible Population
- Benefits of CTCs
- CTC Providers
- Useful Links
- BHSD Program Updates



BEHAVIORAL HEALTH SERVICES DIVISION

Leadership Update

- CEO of Behavioral Health Collaborative – Bryce Pittenger, LPCC
- BHSD Director – Dr. Neal Bowen, Ph.D.

Special thanks to :

- Interim BHSD Director – Mika Tari, MSW



CONTINUUM OF CRISIS SERVICES

Prevention

- MH/SUD prevention
- Crisis planning
- Supportive Housing & Employment
- Health care

Early Intervention

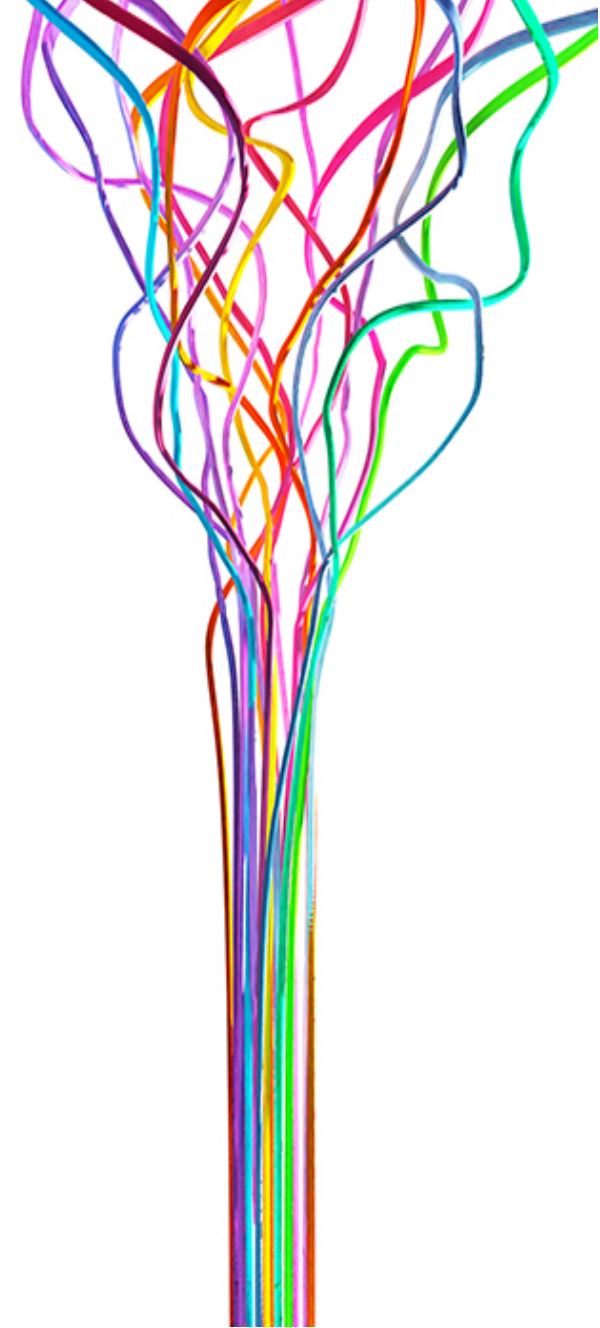
- Crisis Line (NMCAL)
- Treat First
- SBIRT
- BH respite

Response

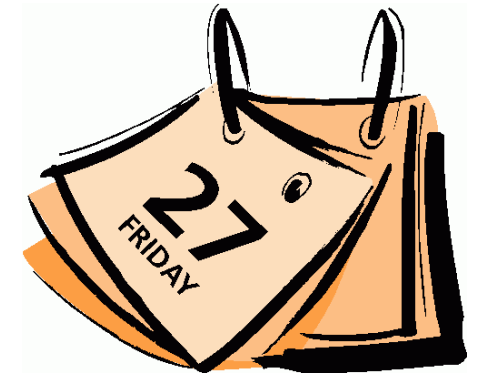
- Mobile Crisis Teams
- Outpatient & Short-Term Residential Crisis Clinics & Center

Postvention

- Treatment & Recovery Services
- Peer & Family Supports
- Care Coordination



CTC TIMELINE



2015 - Established in statute with HB 212

2018 - Amended statute with SB 220 to allow for more flexibility in service provision

- Allowed for outpatient and/or short-term residential
- Allowed for inpatient hospitals

October 2018 – DOH finalizes licensing rule

2019 – Added as a covered Medicaid Benefit under Centennial Care

Must be licensed by the DOH

CTC LICENSING

Collaborative effort by DOH, BHSD, and CYFD

- Department of Health Licenses adult and youth CTCs
- Development of NMAC and Medicaid Supplement



COVERED CTC SERVICES

A Crisis Triage Center provides for the voluntary stabilization of behavioral health crisis including:

- Emergency triage, evaluation, and admission on a voluntary basis
- Stabilization services include but are not limited to withdrawal management, peer support, and brief intervention and psychological counseling
- Prescribing and administering medications, laboratory and toxicology testing, and navigational services for individuals transitioning into the community
- Crisis services may be provided in an outpatient or 24/7 short-term residential setting

ELIGIBLE POPULATION



- Medicaid member 18 years of age and older who meet crisis triage center admission criteria, if CTC accepts adults only
- Medicaid member 14 years through 17 years, if CTC accepts youths
- Members may have other co-occurring diagnoses
- CTC shall not refuse service to a member based on member being on law enforcement hold or living in community on court ordered conditional release

BENEFITS OF CRISIS TRIAGE CENTERS

- Timely and accessible assistance
- Decreased utilization of EDs, justice systems, homeless programs for BH emergencies
- Reduced inpatient hospital stays
- Facilitate access to other necessary BH services & supports
- Improved outcomes for consumers
- Suicide prevention
- Cost savings



CTC PROVIDERS

Temporary Licensure:

- Tu Casa - Hidalgo Medical Services - Silver City
 - Serving Grant, Hidalgo, Luna, and Catron
 - Contracted & Credentialed with all 3 MCOs
 - 384 Unique Members Served
- Metropolitan Assessment & Treatment Services – Albuquerque
 - Pending CARF Accreditation prior to MCO contracting & credentialing
 - Starting services December 2019
 - Primarily Bernalillo County plus some surrounding counties

Letter of Intent submitted and approved by DOH:

- The Regional Valley Community Respite Center - Edgewood
- Life Choices, LLC – Farmington
 - Next steps include submission of licensing packet to DOH



USEFUL LINKS

Medicaid BH Supplement:

<https://www.hsd.state.nm.us/uploads/files/Providers/New Mexico Administrative Code Program Rules and Billing/Supplements for MAD NMAC Program Rules/BH POLICY AND BILLING MASTER 5 2 19 .pdf>

DOH Licensing NMAC:

<http://164.64.110.134/parts/title07/07.030.0013.html>

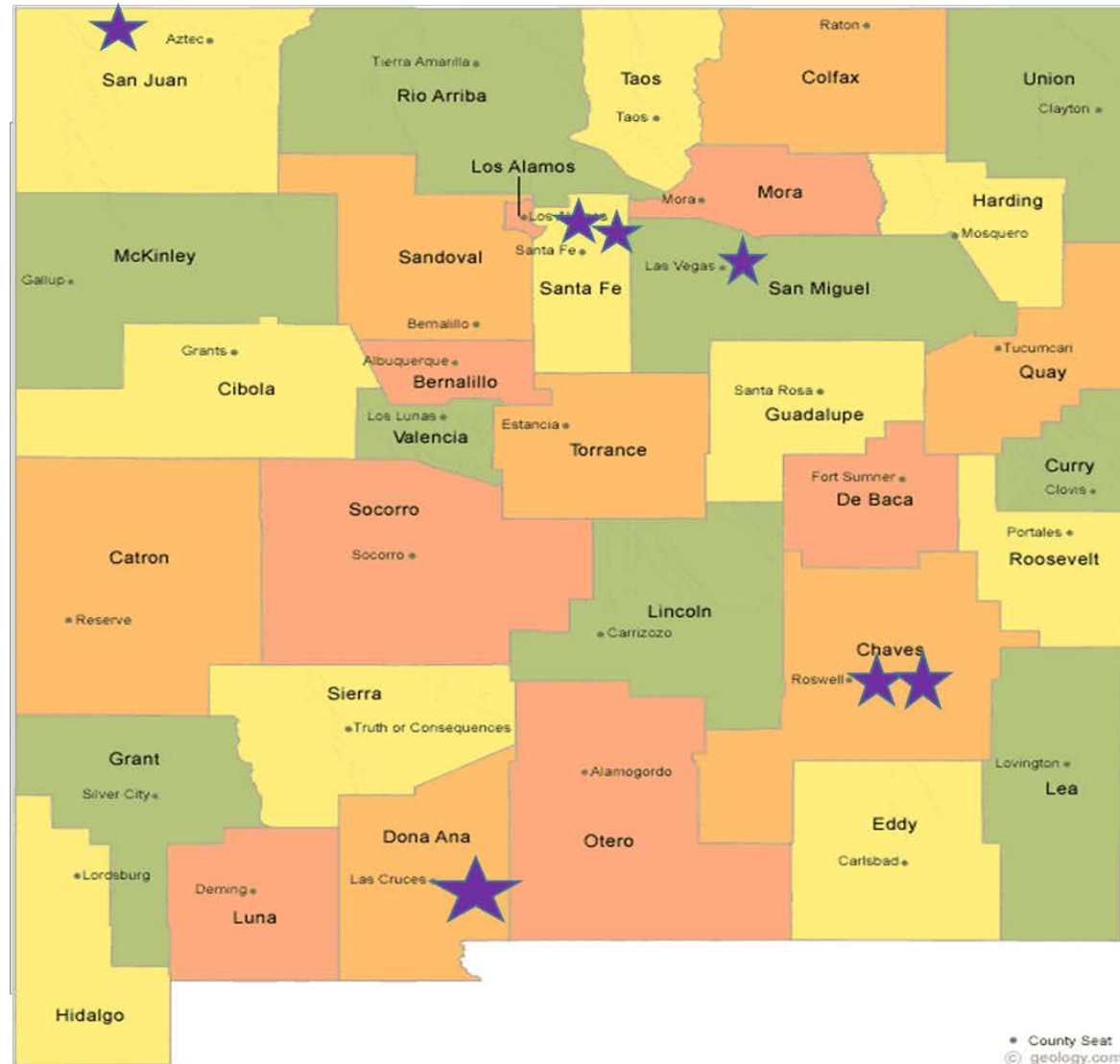
PROGRAM UPDATES

Seven Youth Summits in October

BHSD in partnership with DEA 360, and the Mark Wahlberg Foundation are partnering to host a state-wide Youth Summit on Opioid Addiction the week of Oct. 21-25.

Jim Wahlberg will be coming to New Mexico, visiting 5 cities, at 7 events, for thousands of New Mexico youth, educators and community members.

Part of the event will be the showing of the Wahlberg movie, "If Only". A movie about substance use and specifically opioid use.



• County Seat
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PROGRAM UPDATES - CONTINUED

Centers for Medicare and Medicaid Services - Grant Award

Substance Use Disorder Prevention that Promotes Opioid Recovery and Treatment for Patients and Communities (SUPPORT) Act

- ❖ Demonstration Project to Increase Substance Use Provider Capacity
- ❖ \$2.45M – over 18 months (award date – September 24, 2019)
- ❖ Grant Goals
 - ❖ Conduct a statewide needs assessment to determine availability and access to Substance Use Disorder Treatment
 - ❖ Assemble data from needs assessments
 - ❖ Develop statewide workforce plan
 - ❖ Increase capacity of NM workforce
 - ❖ Identify strategies for rate increases and alternative payment mechanisms

QUESTIONS

