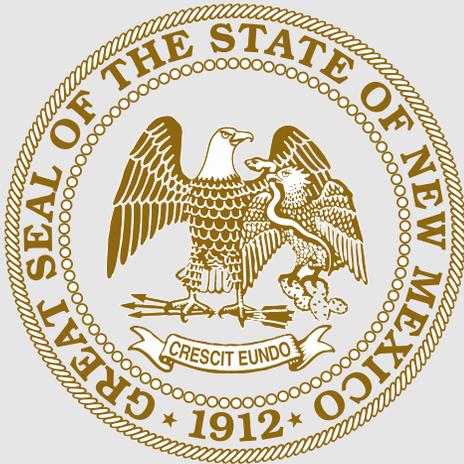


**OFFICE OF THE LT. GOVERNOR
HOWIE C. MORALES
FY24 APPROPRIATION REQUEST
PRESENTATION**



Martina C' de Baca, Director of Operations
Cyndi Montoya, Chief Financial Officer
October 19, 2022

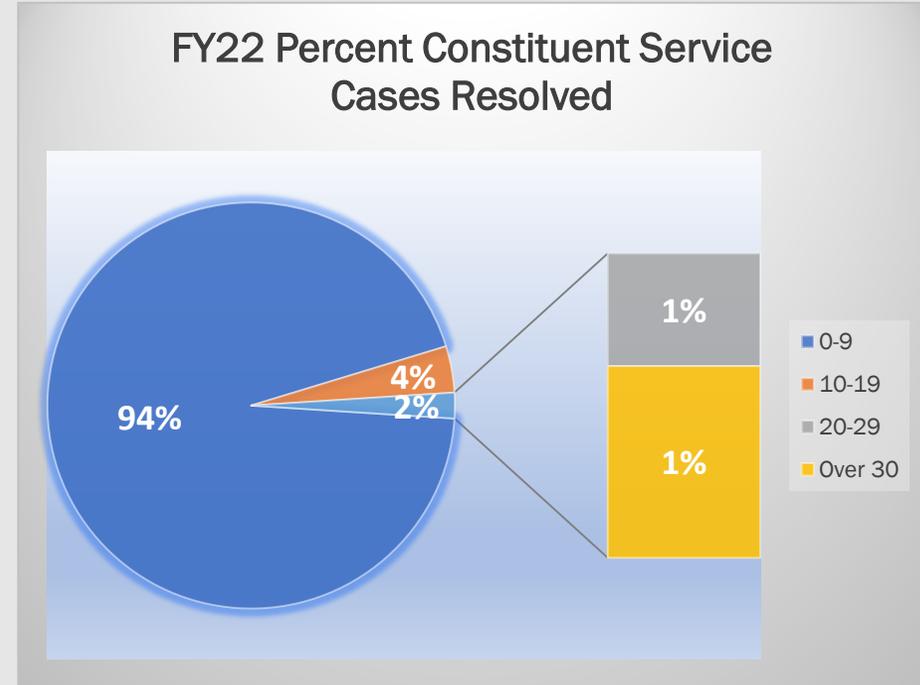
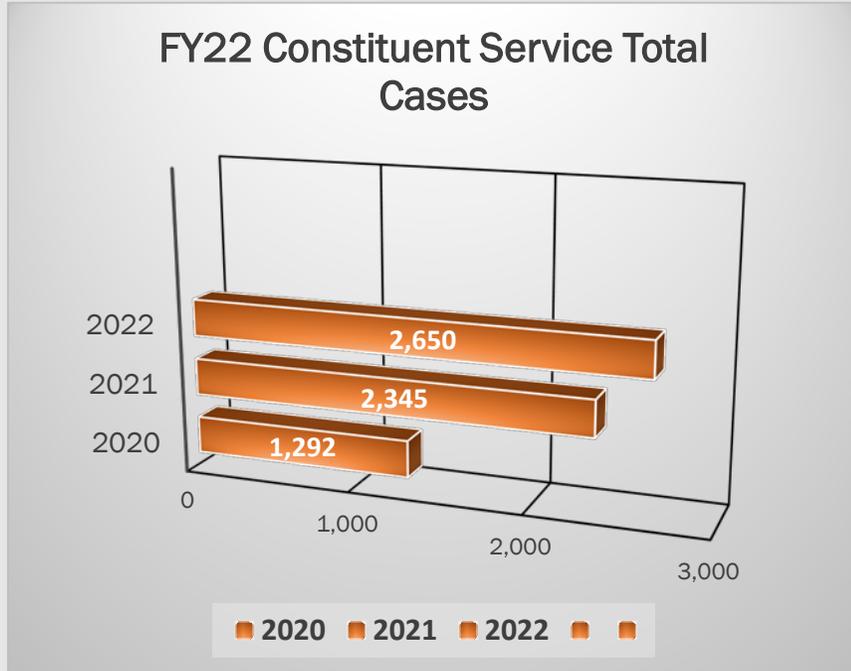
Office of the Lieutenant Governor Highlights

- As Ombudsman of the State of New Mexico, the Lieutenant Governor recognizes the need to provide quality constituent services to the citizens of New Mexico.
- Lt. Governor Morales continues to attend community outreach events in rural and local communities, providing constituents with the opportunity to bring forward any concerns or needs they may have.
- In addition, Lt. Governor Morales has been focused on meeting with constituents in the areas affected by the wildfires and flooding.

CONSTITUENT SERVICES

- In Fiscal Year 2022, there was a 6% increase in constituent inquires. Office staff continues to work diligently to resolve and close cases within 30 days of receiving them.
- The total number of constituent inquires received throughout Fiscal Year 2022 was 2,650 with 94% of the cases resolved within 10 days.
- The duties of all positions in the Lieutenant Governor's Office continue to include constituent services.

CONSTITUENT DATA



- Constituent Service cases are submitted to the Lieutenant Governor’s Office via phone, e-mail, website, mail, outreach events, townhall meetings or referrals from federal congressional offices, legislative officials, or other government entities.
- In Fiscal Year 2022, the amount of constituent inquires increased from 2,498 to 2,650.

FY24 Appropriation Request

The Office of the Lt. Governor is requesting a 3.9% increase over the FY23 operating budget. The additional \$23.7 will allow the agency to implement salary increases to those staff members who have assumed the additional duties of constituent services.

<i>200 Personal Services and Employee Benefits</i>	\$ 509.9
<i>300 Contractual Services</i>	\$ 36.9
<i>400 Other Category</i>	\$ <u>92.3</u>
<i>Total FY24 Request</i>	\$ 639.1

QUESTIONS?

Contact Information

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