

Workforce Programs COVID 19

Presented to Legislative Finance Committee
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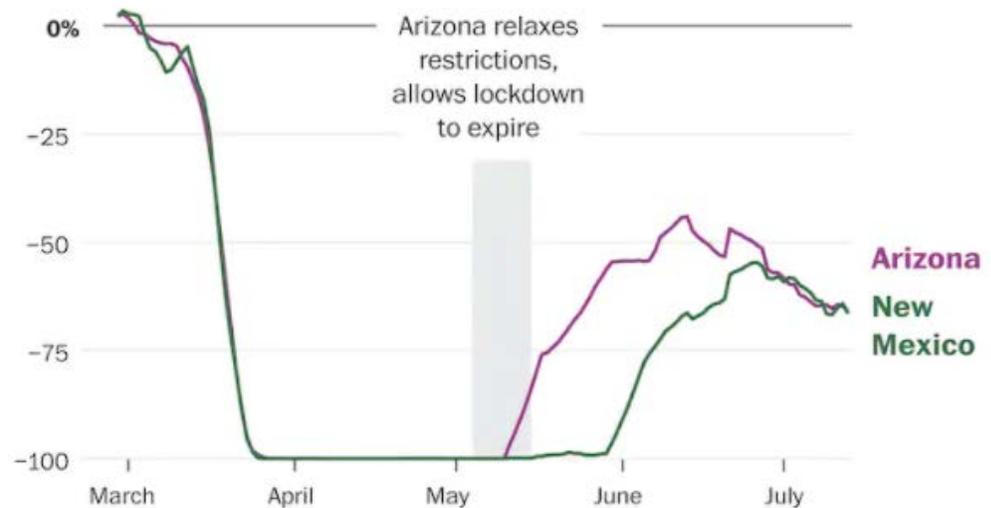


Economy and Health Completely Interlinked

- NM v. AZ comparison. Washington Post, July 21.
- AZ opened pretty much everything May 15. During month of June, had highest rate of infection on the United States. Closed bars, gyms, water parks, theatres June 29th. Still no mask mandate.
- NM much more cautious, but steady. Result, by July economic output was essentially the same.
- Deaths were roughly 3X higher in Arizona.
- Nationwide data reflects trend.

Business activity surged, but so did the virus. By July, activity had fallen back to New Mexico's level.

Restaurant diners relative to the same time last year, weekly average

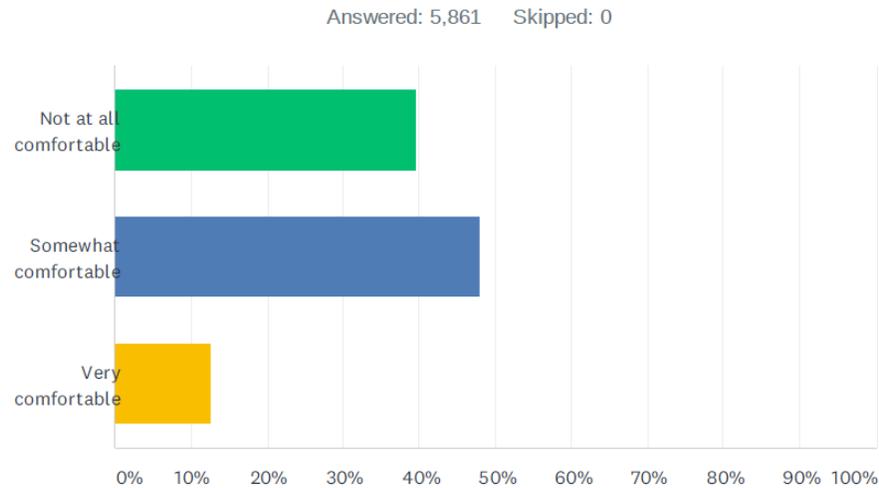


Sources: The Washington Post; Census Bureau; OpenTable

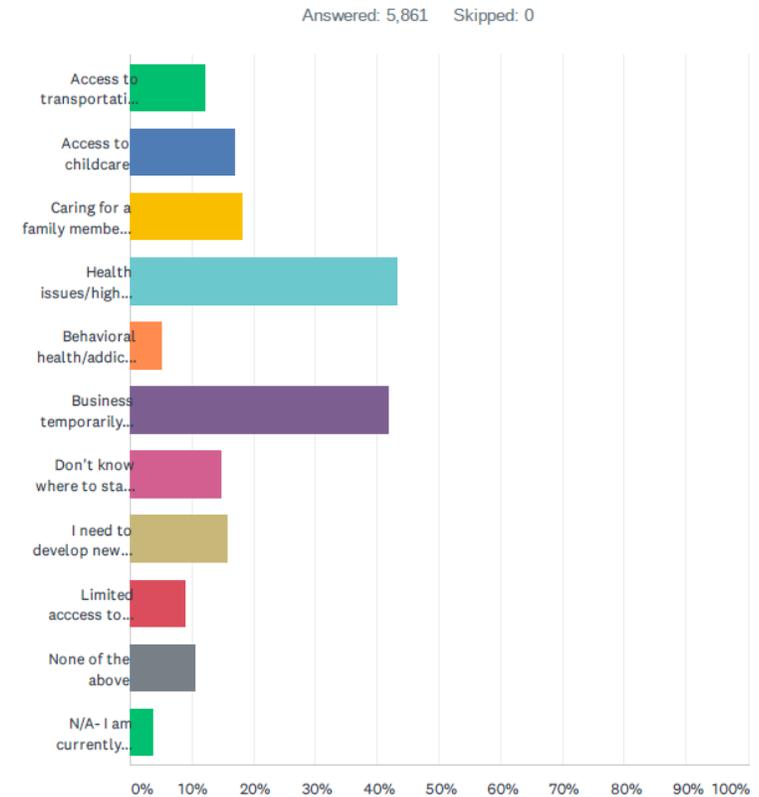
THE WASHINGTON POST

NMDWS Worker Survey

Q11 How comfortable are you with returning to work outside of the home or participating in education or training that is done in-person?



Q12 Which of the following will impact your ability to return to or begin to work? Please select all that apply.



Economy Won't Recover Until Virus is Controlled

- NMDWS Town Hall series on COVID Safe Practices (General, Construction, Agriculture, Tourism).
- Displaced Worker Grant helped OSHA Hire 20 new inspectors.
- Allowing “good cause” for Unemployment for people who can prove unsafe working environments, show medical documentation from a provider they are at high risk, or are over 65.

All Hands

- Specific businesses that need to hire now.
- NMDWS Staff takes resumes in the system, screens them, and sends them over. Expect to increase after Work Search requirements are back in.

All Hands, New Mexico Update:

Total Job Orders: 396

Total Job Referrals: 1394

Total All Hands Employers Served: 133

Total Hires: 54 (Is probably more. Many employers don't report hiring).

Apprenticeships

- Virtual Town Hall July 2.
- New easier to navigate and more informative website.
- Support program for current apprenticeship programs.
- New programs (Rural Water, Affordable Solar).
- Work with High Schools on joint programs.

- Results

2016 1300 apprentices

2017 1644 apprentices

2018 1508 apprentices

2019 1777 apprentices

2020 1771 apprentices (as of August 1)

Higher Education Partnership

- Virtual Town Hall August 3.
- Focus on known job needs through 2028 in three key areas: Health Care, Education, and STEM/IT.
- Higher Ed focus on needs for registration and strategies for financial aid.
- Future focus on bootcamp programs that lead to concrete career pathways.
- NMDWS focus on work with WIOA funding and coordinating with Higher Ed on strategies.

Communication

- Video for using NMDWS Resume/Jobs Site.
- Bi-monthly emails with Unemployment Claimants.
- Monthly texts reminding people of resources.
- Better communication/coordination with Regional Workforce Boards.
- Formal process for use of our Customer Service Agents for job opportunities.

Virtual Services in Connection Offices

Services are being marketed through various social media outlets, via the DWS website, Facebook, Instagram and Local Board's websites. Services can be delivered via phone, email, or video.

Employment Services are being delivered virtually:

- Interview prep by conducting a mock interview
- Resume assistance
- Job referrals
- Employer job postings
- Workshops
- Referrals to community resources

Virtual Statewide Workshops

Our Employment Services core workshops are live and presented by our DWS Training Department. The workshops consist of Soft Skills, Resume Skills and Interview Skills. Each workshop starts at 9 am. Links are found below.

Soft Skills in the Workplace Tuesday @ 9am:

<https://us02web.zoom.us/meeting/register/tZllc-GpqT0vHtCNU-1y3BK6wdyslKm8Uukm>

Resume Skills Wednesdays @ 9am:

<https://us02web.zoom.us/meeting/register/tZcvcOGsqTMrE9zdcSvWE3vIB8eLwKMg4P->

Interview Skills Thursdays @ 9am:

https://us02web.zoom.us/meeting/register/tZcudeirqz0rHtJ5Tx5a_oWxKkONMyDnPPby

Project ECHO w/NM Corrections

Our Employment Services team will be providing resources and training to Project ECHO Community Peer Educators who will be mentoring individuals who have been recently released from incarceration to find gainful employment.

Resources and training will consist of the following:

- Soft skills, resume, and interview skills
- Job Search tools
- State/federal guidelines such as “Ban the Box”
- Wage Opportunity Tax credit for

Further Efforts

- Virtual Job Fairs. Once a month starting with Pattern Energy.
- Reemployment Services and Eligibility Assessments (RESEA).
 - RESEA participants will be administered a *needs assessment* to determine one of three skills modules that the participant will complete. The modules are a tool to improve work readiness and preparedness.
 - Upon completion, the participant will be referred to an employment opportunity, apprenticeship or WIOA training.
- Trade Adjustment Assistance (TAA). Starting with Chino mines in Grant County, partnering with Western NM University.
- Rapid Hires for State Agencies
 - NMDOT
 - NM Environment, OSHA