

1 A MEMORIAL

2 CONGRATULATING CHRISTUS ST. VINCENT REGIONAL MEDICAL CENTER
3 ON RECEIVING A FIVE-STAR QUALITY RATING FROM THE FEDERAL
4 CENTERS FOR MEDICARE AND MEDICAID SERVICES.
5

6 WHEREAS, in January 2020, CHRISTUS St. Vincent regional
7 medical center will receive a five-star quality rating from
8 the federal centers for medicare and medicaid services, the
9 highest quality rating awarded by the agency and the first in
10 the hospital's history; and

11 WHEREAS, a deep sense of community and compassion for
12 those in need have driven generations of CHRISTUS St. Vincent
13 regional medical center clinicians to devote their lives to
14 caring for the people of northern New Mexico; and

15 WHEREAS, from the very young to the very old, CHRISTUS
16 St. Vincent regional medical center has brought healing and
17 hope to the community's ill and injured for nearly one
18 hundred fifty-five years; and

19 WHEREAS, in recent years, a focus on associate
20 engagement and development has sparked a tremendous cultural
21 shift at CHRISTUS St. Vincent regional medical center,
22 putting the power to transform the quality of care into the
23 hands of those on the front lines; and

24 WHEREAS, CHRISTUS St. Vincent regional medical center is
25 now recognized as one of New Mexico's best places to work and

1 receive care, with associates reporting high levels of
2 satisfaction regarding work-life balance, compensation,
3 benefits, leadership involvement, communication and
4 opportunities for growth; and

5 WHEREAS, among the sixty-plus hospitals and forty-four
6 thousand associates in the CHRISTUS health system, CHRISTUS
7 St. Vincent regional medical center has the highest level of
8 associate engagement; and

9 WHEREAS, CHRISTUS St. Vincent regional medical center
10 associates have made patient safety their number-one
11 priority; and

12 WHEREAS, daily safety huddles, annual patient safety
13 fairs, hourly patient rounding, anonymous associate safety
14 surveys and near-miss reporting have significantly reduced
15 the risk of error and injury and represent just a few ways
16 patient safety has been woven into the fabric of the
17 hospital's daily operations; and

18 WHEREAS, combining their shared knowledge and expertise,
19 CHRISTUS St. Vincent regional medical center nurses and
20 physicians have developed evidence-based protocols for
21 slashing infection rates, improving the safety of medication
22 administration, reducing length of stay for babies born with
23 neonatal abstinence syndrome and much more; and

24 WHEREAS, as part of CHRISTUS St. Vincent regional
25 medical center's "journey to always", associates and

1 clinicians work to improve the patient experience at every
2 point of contact, with a promise to each patient that the
3 patient will always be treated with the utmost dignity and
4 respect and that the patient's needs and expectations will
5 always be addressed to the best of the hospital's ability;
6 and

7 WHEREAS, through CHRISTUS St. Vincent regional medical
8 center's membership in the Mayo clinic care network, CHRISTUS
9 St. Vincent regional medical center patients are able to
10 access world-leading medical expertise at no additional cost
11 and while staying close to home; and

12 WHEREAS, to date, more than one hundred sixty patients
13 have received a second opinion from a Mayo clinic specialist
14 through their CHRISTUS St. Vincent regional medical center
15 provider, with nearly all choosing to remain with CHRISTUS
16 St. Vincent for their care; and

17 WHEREAS, CHRISTUS St. Vincent regional medical center is
18 proud to serve the dynamic and diverse northern New Mexico
19 community and is thankful for the community leaders,
20 officials, partners and friends who make the work of the
21 hospital and its outpatient clinics possible;

22 NOW, THEREFORE, BE IT RESOLVED BY THE HOUSE OF
23 REPRESENTATIVES OF THE STATE OF NEW MEXICO that CHRISTUS St.
24 Vincent regional medical center be congratulated on receiving
25 a five-star quality rating from the federal centers for

1 medicare and medicaid services; and

2 BE IT FURTHER RESOLVED that a copy of this memorial be
3 transmitted to the president of CHRISTUS St. Vincent regional
4 medical center. _____

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