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SENATE BILL 354

54TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2019

INTRODUCED BY

Gerald Ortiz y Pino

AN ACT

RELATING TO HEALTH CARE COVERAGE; AMENDING SECTIONS OF THE HEALTH CARE PURCHASING ACT, THE NEW MEXICO INSURANCE CODE, THE HEALTH MAINTENANCE ORGANIZATION LAW AND THE NONPROFIT HEALTH CARE PLAN LAW TO PROHIBIT CERTAIN RESTRICTIONS ON AND ESTABLISH NEW REQUIREMENTS FOR COVERAGE OF SERVICES PROVIDED VIA TELEMEDICINE.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

SECTION 1. Section 13-7-14 NMSA 1978 (being Laws 2013, Chapter 105, Section 1) is amended to read:

"13-7-14. COVERAGE FOR TELEMEDICINE SERVICES.--

A. Group health coverage, including any form of self-insurance, offered, issued or renewed under the Health Care Purchasing Act shall ~~[allow covered benefits to be provided through telemedicine services. Coverage for health~~

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1 ~~care services provided through telemedicine shall be determined~~
2 ~~in a manner consistent with coverage for health care services~~
3 ~~provided through in-person consultation]~~ provide coverage for
4 services provided via telemedicine to the same extent that the
5 group health plan covers the same services when those services
6 are provided via in-person consultation or contact. A group
7 health plan shall not impose any unique condition for coverage
8 of services provided via telemedicine.

9 B. ~~[The]~~ A group health plan shall not impose an
10 originating-site restriction with respect to telemedicine
11 services or distinguish between telemedicine services provided
12 to patients in rural locations and those provided to patients
13 in urban locations; provided that the provisions of this
14 section shall not be construed to require coverage of an
15 otherwise noncovered benefit.

16 C. A determination by a group health plan that
17 health care services delivered through the use of telemedicine
18 are not covered under the plan shall be subject to review and
19 appeal pursuant to the Patient Protection Act.

20 D. The provisions of this section shall not apply
21 in the event that federal law requires the state to make
22 payments on behalf of enrollees to cover the costs of
23 implementing this section.

24 E. Nothing in this section shall require a health
25 care provider to be physically present with a patient at the

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1 originating site unless the consulting telemedicine provider
2 deems it necessary.

3 F. A group health plan shall not limit coverage of
4 services delivered via telemedicine only to those health care
5 providers who are members of the group health plan provider
6 network.

7 G. A group health plan may charge a deductible,
8 copayment or coinsurance for a health care service delivered
9 via telemedicine if it does not exceed the deductible,
10 copayment or coinsurance applicable to a service delivered via
11 in-person consultation or contact.

12 H. A group health plan shall not impose any annual
13 or lifetime dollar maximum on coverage for services delivered
14 via telemedicine, other than an annual or lifetime dollar
15 maximum that applies in the aggregate to all items and services
16 covered under the group health plan, or impose upon any person
17 receiving benefits pursuant to this section any copayment,
18 coinsurance or deductible amounts, or any plan year, calendar
19 year, lifetime or other durational benefit limitation or
20 maximum for benefits or services, that is not equally imposed
21 upon all terms and services covered under the group health
22 plan.

23 I. A group health plan shall reimburse for health
24 care services delivered via telemedicine on the same basis and
25 at least the same rate that the group health plan reimburses

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1 for comparable services delivered via in-person consultation or
2 contact.

3 ~~[F.]~~ J. Telemedicine used to provide clinical
4 services shall be encrypted and shall conform to state and
5 federal privacy laws.

6 ~~[G.]~~ K. The provisions of this section shall not
7 apply to group health coverage intended to supplement major
8 medical group-type coverage, such as medicare supplement, long-
9 term care, disability income, specified disease, accident-only,
10 hospital indemnity or any other limited-benefit health
11 insurance policy.

12 ~~[H.]~~ L. As used in this section:

13 (1) "consulting telemedicine provider" means a
14 health care provider that delivers telemedicine services from a
15 location remote from an originating site;

16 (2) "health care provider" means a duly
17 licensed hospital or other licensed facility, physician or
18 other health care professional authorized to furnish health
19 care services within the scope of the professional's license;

20 (3) "in real time" means occurring
21 simultaneously, instantaneously or within seconds of an event
22 so that there is little or no noticeable delay between two or
23 more events;

24 (4) "originating site" means a place at which
25 a patient is physically located and receiving health care

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1 services via telemedicine;

2 (5) "store-and-forward technology" means
3 electronic information, imaging and communication, including
4 interactive audio, video and data communications, that is
5 transferred or recorded or otherwise stored for asynchronous
6 use; and

7 (6) "telemedicine" means the use of
8 ~~[interactive simultaneous audio and video or store-and-forward~~
9 ~~technology using information and telecommunications~~
10 ~~technologies by a health care provider to deliver health care~~
11 ~~services at a site other than the site where the patient is~~
12 ~~located, including the use of electronic media for consultation~~
13 ~~relating to the health care diagnosis or treatment of the~~
14 ~~patient in real time or through the use of store-and-forward~~
15 ~~technology]~~ telecommunications and information technology to
16 provide clinical health care at a site distinct from the
17 patient. "Telemedicine" allows health care professionals to
18 evaluate, diagnose and treat patients in remote locations using
19 telecommunications and information technology in real time or
20 asynchronously, including the use of interactive simultaneous
21 audio and video or store-and-forward technology, or remote
22 patient monitoring and telecommunications in order to deliver
23 health care services to a site where the patient is located,
24 along with the use of electronic media and health information.
25 "Telemedicine" allows patients in remote locations to access

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1 medical expertise without travel."

2 SECTION 2. Section 59A-22-49.3 NMSA 1978 (being Laws
3 2013, Chapter 105, Section 2) is amended to read:

4 "59A-22-49.3. COVERAGE FOR TELEMEDICINE SERVICES.--

5 A. An individual or group health insurance policy,
6 health care plan or certificate of health insurance that is
7 delivered, issued for delivery or renewed in this state shall
8 ~~[allow covered benefits to be provided through telemedicine~~
9 ~~services. Coverage for health care services provided through~~
10 ~~telemedicine shall be determined in a manner consistent with~~
11 ~~coverage for health care services provided through in-person~~
12 ~~consultation]~~ provide coverage for services provided via
13 telemedicine to the same extent that the health insurance plan,
14 policy or contract covers the same services when those services
15 are provided via in-person consultation or contact. An insurer
16 shall not impose any unique condition for coverage of services
17 provided via telemedicine.

18 B. ~~[The]~~ An insurer shall not impose an
19 originating-site restriction with respect to telemedicine
20 services or distinguish between telemedicine services provided
21 to patients in rural locations and those provided to patients
22 in urban locations; provided that the provisions of this
23 section shall not be construed to require coverage of an
24 otherwise noncovered benefit.

25 C. A determination by an insurer that health care

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1 services delivered through the use of telemedicine are not
2 covered under the plan shall be subject to review and appeal
3 pursuant to the Patient Protection Act.

4 D. The provisions of this section shall not apply
5 in the event that federal law requires the state to make
6 payments on behalf of enrollees to cover the costs of
7 implementing this section.

8 E. Nothing in this section shall require a health
9 care provider to be physically present with a patient at the
10 originating site unless the consulting telemedicine provider
11 deems it necessary.

12 F. An insurer shall not limit coverage of services
13 delivered via telemedicine only to those health care providers
14 who are members of the health insurance plan, policy or
15 contract provider network.

16 G. An insurer may charge a deductible, copayment,
17 or coinsurance for a health care service delivered via
18 telemedicine if it does not exceed the deductible, copayment or
19 coinsurance applicable to a service delivered via in-person
20 consultation or contact.

21 H. An insurer shall not impose any annual or
22 lifetime dollar maximum on coverage for services delivered via
23 telemedicine, other than an annual or lifetime dollar maximum
24 that applies in the aggregate to all items and services covered
25 under the health insurance plan, policy or contract, or impose

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1 upon any person receiving benefits pursuant to this section any
2 copayment, coinsurance or deductible amounts, or any plan,
3 policy or contract year, calendar year, lifetime or other
4 durational benefit limitation or maximum for benefits or
5 services, that is not equally imposed upon all terms and
6 services covered under the health insurance plan, policy or
7 contract.

8 I. An insurer shall reimburse for health care
9 services delivered via telemedicine on the same basis and at
10 least the same rate that the insurer reimburses for comparable
11 services delivered via in-person consultation or contact.

12 [~~F.~~] J. Telemedicine used to provide clinical
13 services shall be encrypted and shall conform to state and
14 federal privacy laws.

15 [~~G.~~] K. The provisions of this section shall not
16 apply to an individual policy, plan or contract intended to
17 supplement major medical group-type coverage, such as medicare
18 supplement, long-term care, disability income, specified
19 disease, accident-only, hospital indemnity or any other
20 limited-benefit health insurance policy.

21 [~~H.~~] L. As used in this section:

22 (1) "consulting telemedicine provider" means a
23 health care provider that delivers telemedicine services from a
24 location remote from an originating site;

25 (2) "health care provider" means a duly

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1 licensed hospital or other licensed facility, physician or
2 other health care professional authorized to furnish health
3 care services within the scope of the professional's license;

4 (3) "in real time" means occurring
5 simultaneously, instantaneously or within seconds of an event
6 so that there is little or no noticeable delay between two or
7 more events;

8 (4) "originating site" means a place at which
9 a patient is physically located and receiving health care
10 services via telemedicine;

11 (5) "store-and-forward technology" means
12 electronic information, imaging and communication, including
13 interactive audio, video and data communication, that is
14 transferred or recorded or otherwise stored for asynchronous
15 use; and

16 (6) "telemedicine" means the use of
17 ~~[interactive simultaneous audio and video or store-and-forward~~
18 ~~technology using information and telecommunications~~
19 ~~technologies by a health care provider to deliver health care~~
20 ~~services at a site other than the site where the patient is~~
21 ~~located, including the use of electronic media for consultation~~
22 ~~relating to the health care diagnosis or treatment of the~~
23 ~~patient in real time or through the use of store-and-forward~~
24 ~~technology]~~ telecommunications and information technology to
25 provide clinical health care from a distance. "Telemedicine"

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1 allows health care professionals to evaluate, diagnose and
2 treat patients in remote locations using telecommunications and
3 information technology in real time or asynchronously,
4 including the use of interactive simultaneous audio and video
5 or store-and-forward technology, or remote patient monitoring
6 and telecommunications in order to deliver health care services
7 to a site where the patient is located, along with the use of
8 electronic media and health information. "Telemedicine" allows
9 patients in remote locations to access medical expertise
10 without travel."

11 SECTION 3. Section 59A-23-7.12 NMSA 1978 (being Laws
12 2013, Chapter 105, Section 3) is amended to read:

13 "59A-23-7.12. COVERAGE FOR TELEMEDICINE SERVICES.--

14 A. A blanket or group health insurance policy or
15 contract that is delivered, issued for delivery or renewed in
16 this state shall ~~[allow covered benefits to be provided through~~
17 ~~telemedicine services. Coverage for health care services~~
18 ~~provided through telemedicine shall be determined in a manner~~
19 ~~consistent with coverage for health care services provided~~
20 ~~through in-person consultation]~~ provide coverage for services
21 provided via telemedicine to the same extent that the health
22 insurance plan, policy or contract covers the same services
23 when those services are provided via in-person consultation or
24 contact. An insurer shall not impose any unique condition for
25 coverage of services provided via telemedicine.

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1 B. [The] An insurer shall not impose an
2 originating-site restriction with respect to telemedicine
3 services or distinguish between telemedicine services provided
4 to patients in rural locations and those provided to patients
5 in urban locations; provided that the provisions of this
6 section shall not be construed to require coverage of an
7 otherwise noncovered benefit.

8 C. A determination by an insurer that health care
9 services delivered through the use of telemedicine are not
10 covered under the plan shall be subject to review and appeal
11 pursuant to the Patient Protection Act.

12 D. The provisions of this section shall not apply
13 in the event that federal law requires the state to make
14 payments on behalf of enrollees to cover the costs of
15 implementing this section.

16 E. Nothing in this section shall require a health
17 care provider to be physically present with a patient at the
18 originating site unless the consulting telemedicine provider
19 deems it necessary.

20 F. An insurer shall not limit coverage of services
21 delivered via telemedicine only to those health care providers
22 who are members of the health insurance plan, policy or
23 contract provider network.

24 G. An insurer may charge a deductible, copayment or
25 coinsurance for a health care service delivered via

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1 telemedicine if it does not exceed the deductible, copayment or
2 coinsurance applicable to a service delivered via in-person
3 consultation or contact.

4 H. An insurer shall not impose any annual or
5 lifetime dollar maximum on coverage for services delivered via
6 telemedicine, other than an annual or lifetime dollar maximum
7 that applies in the aggregate to all items and services covered
8 under the health insurance plan, policy or contract, or impose
9 upon any person receiving benefits pursuant to this section any
10 copayment, coinsurance or deductible amounts, or any plan,
11 policy or contract year, calendar year, lifetime or other
12 durational benefit limitation or maximum for benefits or
13 services, that is not equally imposed upon all terms and
14 services covered under the health insurance plan, policy or
15 contract.

16 I. An insurer shall reimburse for health care
17 services delivered via telemedicine on the same basis and at
18 least the same rate that the insurer reimburses for comparable
19 services delivered via in-person consultation or contact.

20 [~~F-~~] J. Telemedicine used to provide clinical
21 services shall be encrypted and shall conform to state and
22 federal privacy laws.

23 [~~G-~~] K. The provisions of this section shall not
24 apply to a group or blanket policy, plan or contract intended
25 to supplement major medical group-type coverage, such as

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1 medicare supplement, long-term care, disability income,
2 specified disease, accident-only, hospital indemnity or any
3 other limited-benefit health insurance policy.

4 [H.] L. As used in this section:

5 (1) "consulting telemedicine provider" means a
6 health care provider that delivers telemedicine services from a
7 location remote from an originating site;

8 (2) "health care provider" means a duly
9 licensed hospital or other licensed facility, physician or
10 other health care professional authorized to furnish health
11 care services within the scope of the professional's license;

12 (3) "in real time" means occurring
13 simultaneously, instantaneously or within seconds of an event
14 so that there is little or no noticeable delay between two or
15 more events;

16 (4) "originating site" means a place at which
17 a patient is physically located and receiving health care
18 services via telemedicine;

19 (5) "store-and-forward technology" means
20 electronic information, imaging and communication, including
21 interactive audio, video and data communication, that is
22 transferred or recorded or otherwise stored for asynchronous
23 use; and

24 (6) "telemedicine" means the use of
25 [~~interactive simultaneous audio and video or store-and-forward~~

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1 ~~technology using information and telecommunications~~
2 ~~technologies by a health care provider to deliver health care~~
3 ~~services at a site other than the site where the patient is~~
4 ~~located, including the use of electronic media for consultation~~
5 ~~relating to the health care diagnosis or treatment of the~~
6 ~~patient in real time or through the use of store-and-forward~~
7 ~~technology]~~ telecommunications and information technology to
8 provide clinical health care from a distance. "Telemedicine"
9 allows health care professionals to evaluate, diagnose and
10 treat patients in remote locations using telecommunications and
11 information technology in real time or asynchronously,
12 including the use of interactive simultaneous audio and video
13 or store-and-forward technology, or remote patient monitoring
14 and telecommunications in order to deliver health care services
15 to a site where the patient is located, along with the use of
16 electronic media and health information. "Telemedicine" allows
17 patients in remote locations to access medical expertise
18 without travel."

19 SECTION 4. Section 59A-46-50.3 NMSA 1978 (being Laws
20 2013, Chapter 105, Section 4) is amended to read:

21 "59A-46-50.3. COVERAGE FOR TELEMEDICINE SERVICES.--

22 A. An individual or group health maintenance
23 organization contract that is delivered, issued for delivery or
24 renewed in this state shall ~~[allow covered benefits to be~~
25 ~~provided through telemedicine services. Coverage for health~~

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1 ~~care services provided through telemedicine shall be determined~~
2 ~~in a manner consistent with coverage for health care services~~
3 ~~provided through in-person consultation]~~ provide coverage for
4 services provided via telemedicine to the same extent that the
5 contract covers the same services when those services are
6 provided via in-person consultation or contact. A carrier
7 shall not impose any unique condition for coverage of services
8 provided via telemedicine.

9 B. ~~[The]~~ A carrier shall not impose an originating-
10 site restriction with respect to telemedicine services or
11 distinguish between telemedicine services provided to patients
12 in rural locations and those provided to patients in urban
13 locations; provided that the provisions of this section shall
14 not be construed to require coverage of an otherwise noncovered
15 benefit.

16 C. A determination by a health maintenance
17 organization that health care services delivered through the
18 use of telemedicine are not covered under the plan shall be
19 subject to review and appeal pursuant to the Patient Protection
20 Act.

21 D. The provisions of this section shall not apply
22 in the event that federal law requires the state to make
23 payments on behalf of enrollees to cover the costs of
24 implementing this section.

25 E. Nothing in this section shall require a health

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1 care provider to be physically present with a patient at the
2 originating site unless the consulting telemedicine provider
3 deems it necessary.

4 F. A carrier shall not limit coverage of services
5 delivered via telemedicine only to those health care providers
6 who are members of the health maintenance organization contract
7 provider network.

8 G. A carrier may charge a deductible, copayment or
9 coinsurance for a health care service delivered via
10 telemedicine if it does not exceed the deductible, copayment or
11 coinsurance applicable to a service delivered via in-person
12 consultation or contact.

13 H. A carrier shall not impose any annual or
14 lifetime dollar maximum on coverage for services delivered via
15 telemedicine, other than an annual or lifetime dollar maximum
16 that applies in the aggregate to all items and services covered
17 under the contract, or impose upon any person receiving
18 benefits pursuant to this section any copayment, coinsurance or
19 deductible amounts, or any contract year, calendar year,
20 lifetime or other durational benefit limitation or maximum for
21 benefits or services, that is not equally imposed upon all
22 terms and services covered under the contract.

23 I. A carrier shall reimburse for health care
24 services delivered via telemedicine on the same basis and at
25 least the same rate that the carrier reimburses for comparable

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1 services delivered via in-person consultation or contact.

2 [F-] J. Telemedicine used to provide clinical
3 services shall be encrypted and shall conform to state and
4 federal privacy laws.

5 [G-] K. The provisions of this section shall not
6 apply to an individual or group health maintenance organization
7 contract intended to supplement major medical group-type
8 coverage, such as medicare supplement, long-term care,
9 disability income, specified disease, accident-only, hospital
10 indemnity or any other limited-benefit health insurance policy.

11 [H-] L. As used in this section:

12 (1) "consulting telemedicine provider" means a
13 health care provider that delivers telemedicine services from a
14 location remote from an originating site;

15 (2) "in real time" means occurring
16 simultaneously, instantaneously or within seconds of an event
17 so that there is little or no noticeable delay between two or
18 more events;

19 (3) "originating site" means a place at which
20 a patient is physically located and receiving health care
21 services via telemedicine;

22 (4) "store-and-forward technology" means
23 electronic information, imaging and communication, including
24 interactive audio, video and data communication, that is
25 transferred or recorded or otherwise stored for asynchronous

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1 use; and

2 (5) "telemedicine" means the use of
3 ~~[interactive simultaneous audio and video or store-and-forward~~
4 ~~technology using information and telecommunications~~
5 ~~technologies by a health care provider to deliver health care~~
6 ~~services within that provider's scope of practice at a site~~
7 ~~other than the site where the patient is located, including the~~
8 ~~use of electronic media for consultation relating to the health~~
9 ~~care diagnosis or treatment of the patient in real time or~~
10 ~~through the use of store-and-forward technology]~~
11 telecommunications and information technology to provide
12 clinical health care from a distance. "Telemedicine" allows
13 health care professionals to evaluate, diagnose and treat
14 patients in remote locations using telecommunications and
15 information technology in real time or asynchronously,
16 including the use of interactive simultaneous audio and video
17 or store-and-forward technology, or remote patient monitoring
18 and telecommunications in order to deliver health care services
19 to a site where the patient is located, along with the use of
20 electronic media and health information. "Telemedicine" allows
21 patients in remote locations to access medical expertise
22 without travel."

23 SECTION 5. Section 59A-47-45.3 NMSA 1978 (being Laws
24 2013, Chapter 105, Section 5) is amended to read:

25 "59A-47-45.3. COVERAGE FOR TELEMEDICINE SERVICES.--

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1 A. An individual or group health insurance policy,
2 health care plan or certificate of health insurance delivered
3 or issued for delivery in this state shall ~~[allow covered~~
4 ~~benefits to be provided through telemedicine services.~~
5 ~~Coverage for health care services provided through telemedicine~~
6 ~~shall be determined in a manner consistent with coverage for~~
7 ~~health care services provided through in-person consultation]~~
8 provide coverage for services provided via telemedicine to the
9 same extent the health care plan covers the same services when
10 those services are provided via in-person consultation or
11 contact. A health care plan shall not impose any unique
12 condition for coverage of services provided via telemedicine.

13 B. ~~[The]~~ A health care plan shall not impose an
14 originating-site restriction with respect to telemedicine
15 services or distinguish between telemedicine services provided
16 to patients in rural locations and those provided to patients
17 in urban locations; provided that the provisions of this
18 section shall not be construed to require coverage of an
19 otherwise noncovered benefit.

20 C. A determination by a nonprofit health plan that
21 health care services delivered through the use of telemedicine
22 are not covered under the plan shall be subject to review and
23 appeal pursuant to the Patient Protection Act.

24 D. The provisions of this section shall not apply
25 in the event that federal law requires the state to make

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1 payments on behalf of enrollees to cover the costs of
2 implementing this section.

3 E. Nothing in this section shall require a health
4 care provider to be physically present with a patient at the
5 originating site unless the consulting telemedicine provider
6 deems it necessary.

7 F. A health care plan shall not limit coverage of
8 services delivered via telemedicine only to those health care
9 providers who are members of the health care plan provider
10 network.

11 G. A health care plan may charge a deductible,
12 copayment or coinsurance for a health care service delivered
13 via telemedicine if it does not exceed the deductible,
14 copayment or coinsurance applicable to a service delivered via
15 in-person consultation or contact.

16 H. A health care plan shall not impose any annual
17 or lifetime dollar maximum on coverage for services delivered
18 via telemedicine, other than an annual or lifetime dollar
19 maximum that applies in the aggregate to all items and services
20 covered under the health care plan, or impose upon any person
21 receiving benefits pursuant to this section any copayment,
22 coinsurance or deductible amounts, or any plan year, calendar
23 year, lifetime or other durational benefit limitation or
24 maximum for benefits or services, that is not equally imposed
25 upon all terms and services covered under the health care plan.

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1 I. A health care plan shall reimburse for health
2 care services delivered via telemedicine on the same basis and
3 at least the same rate that the carrier reimburses for
4 comparable services delivered via in-person consultation or
5 contact.

6 ~~[F.]~~ J. Telemedicine used to provide clinical
7 services shall be encrypted and shall conform to state and
8 federal privacy laws.

9 ~~[G.]~~ K. The provisions of this section shall not
10 apply to an individual or group health care plan intended to
11 supplement major medical group-type coverage, such as medicare
12 supplement, long-term care, disability income, specified
13 disease, accident-only, hospital indemnity or any other
14 limited-benefit health insurance policy.

15 ~~[H.]~~ L. As used in this section:

16 (1) "consulting telemedicine provider" means a
17 health care provider that delivers telemedicine services from a
18 location remote from an originating site;

19 (2) "health care provider" means a duly
20 licensed hospital or other licensed facility, physician or
21 other health care professional authorized to furnish health
22 care services within the scope of the professional's license;

23 (3) "in real time" means occurring
24 simultaneously, instantaneously or within seconds of an event
25 so that there is little or no noticeable delay between two or

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1 more events;

2 (4) "originating site" means a place at which
3 a patient is physically located and receiving health care
4 services via telemedicine;

5 (5) "store-and-forward technology" means
6 electronic information, imaging and communication, including
7 interactive audio, video and data communication, that is
8 transferred or recorded or otherwise stored for asynchronous
9 use; and

10 (6) "telemedicine" means the use of
11 ~~[interactive simultaneous audio and video or store-and-forward~~
12 ~~technology using information and telecommunications~~
13 ~~technologies by a health care provider to deliver health care~~
14 ~~services at a site other than the site where the patient is~~
15 ~~located, including the use of electronic media for consultation~~
16 ~~relating to the health care diagnosis or treatment of the~~
17 ~~patient in real time or through the use of store-and-forward~~
18 ~~technology]~~ telecommunications and information technology to
19 provide clinical health care from a distance. "Telemedicine"
20 allows health care professionals to evaluate, diagnose and
21 treat patients in remote locations using telecommunications and
22 information technology in real time or asynchronously,
23 including the use of interactive simultaneous audio and video
24 or store-and-forward technology, or remote patient monitoring
25 and telecommunications in order to deliver health care services

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1 to a site where the patient is located, along with the use of
2 electronic media and health information. "Telemedicine" allows
3 patients in remote locations to access medical expertise
4 without travel."

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