

1 SENATE BILL 286

2 **52ND LEGISLATURE - STATE OF NEW MEXICO - SECOND SESSION, 2016**

3 INTRODUCED BY

4 Michael Padilla

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10 AN ACT

11 MAKING AN APPROPRIATION TO AUTHORIZE A STUDY OF THE FEASIBILITY
12 OF A PILOT PROJECT TO COORDINATE CALL-IN TELEPHONE ASSISTANCE.

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14 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

15 SECTION 1. TEMPORARY PROVISION--HEALTH AND HUMAN SERVICE
16 INFORMATION AND REFERRAL INTEGRATION--PILOT PROJECT--BERNALILLO
17 COUNTY--REPORTING.--

18 A. The local government division of the department
19 of finance and administration shall charge a contractor that is
20 a nonprofit entity with at least five years' experience in
21 developing and implementing plans and programs to serve young
22 children and families in Bernalillo county's south valley with
23 conducting a one-year pilot project to coordinate information
24 referrals across telephonic help lines to effectively guide
25 families with young children to a wide array of state and local

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1 health and human services information and resources.

2 B. The contractor shall conduct a survey of those
3 health and human services information and resources available
4 statewide and those specific to Bernalillo county or its
5 subdivisions. It shall develop a report and a set of
6 recommendations to:

7 (1) strengthen existing relationships between
8 service providers to improve awareness, trust and access to
9 these services;

10 (2) assist in ensuring that referrals,
11 coordination and continuity of services are offered;

12 (3) establish cross-training for health and
13 human services telephone help line staff to facilitate the
14 provision of information and referrals across programs; and

15 (4) establish a coordinated information and
16 referral system using shared forms and formats, tools and
17 technology to collect information and track the outcomes of
18 referrals within the network.

19 C. By November 1, 2017, the contractor shall report
20 its findings and recommendations for the integration of
21 telephonic help line services for young families and children
22 statewide to the governor, the legislative health and human
23 services committee and the Bernalillo county board of county
24 commissioners.

25 D. As used in this section, "contractor" means a

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1 person with which the local government division of the
2 department of finance and administration contracts to carry out
3 the pilot project pursuant to this act.

4 SECTION 2. APPROPRIATION.--Twenty-five thousand dollars
5 (\$25,000) is appropriated from the general fund to the local
6 government division of the department of finance and
7 administration for expenditure in fiscal year 2017 to enter
8 into a contract with a nonprofit entity that serves young
9 children and families in Bernalillo county's south valley for
10 the execution of the pilot project in accordance with the
11 provisions of Section 1 of this act. Any unexpended or
12 unencumbered balance remaining at the end of fiscal year 2017
13 shall revert to the general fund.