

Children, Youth & Families Department

STATE OF NEW MEXICO

Family Services Division

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Deputy Secretary

Behavioral Health & Family Services



Family Services Department

The Family Services Division brings together prevention and early intervention programs which have historically been spread across multiple divisions within CYFD.

The programs within Family Services focus on strategies that reduce risk factors and promote proactive rather than reactive engagement with families.

Programs are usually short-term, family-focused services designed to support families to improve family functioning by enhancing the caregiver's skills to resolve problems and provide an environment for all family members that enhances safety and well-being.



Programs Moved to Family Services

Community-Based
Prevention,
Intervention &
Reunification

Family Outreach

In-Home Services

Keeping Families
Together

CARA program

Children's Trust
Fund

Domestic Violence
Services

Family Resource
Centers

Multi-level
Response

Services Overview

Community-Based Prevention, Intervention & Reunification

- Provides five different programs at different levels of intensity: Family Support Services, Intensive Family Support Services, Time-Limited Reunification, and Reunification. Tiered Case management for all services
- Community Providers available in 32 counties

Domestic Violence Programming

- Survivor Services and Supports
- Offender Programming

Family Resource Centers

- Community-based hub where families access services and support that promote their health and well-being
- Initially, in four counties.

Services Overview Continue

In-Home Services

- Utilizes the Family Connections service model to provide intensive family support services.
- Referrals are from CYFD Investigations

Keeping Families Together (supportive housing/case management)

- Community provider for Bernalillo, Sandoval, Valencia. RFA currently out to expand this year

Community Based Family Outreach

- Community Providers receive a warm hand-off from SCI-Family Outreach
- Community Providers in 25 counties

Children's Trust Fund Board

- Provide grants to community providers for innovative prevention programming
- Oversight of Next Gen Council: Next Gen Council provides grants for innovative prevention programming for older children/youth

Services Overview Continue

Multi-Level Response

- Lower priority reports received via State-wide Central Intake are routed to a family support worker rather than investigator.
- Comprehensive family assessment completed.
- Family receives intensive case management and supportive services.

Juvenile Justice Programming

- Youth Mentorship
- Families In Need of Services (FINS)

CARA Program (community based services)

- Addition of comprehensive family assessments
- Home visits to occur
- Mandating referral to Family Infant Toddler Program

Programs

Multi-Level Response

- Lower priority reports received via State-wide Central Intake are routed to a family support worker rather than investigator.
- Comprehensive family assessment completed.
- Family receives intensive case management and supportive services.

Juvenile Justice Services (Will be moved by FY25)

- Youth Mentorship
- Families In Need of Services (FINS)

Potential for more services (identification of gaps)

Family Services Division: Community Pathway

Utilize
Community
Based Providers
State-Wide

Entry point from
Community, Self,
and State
Agencies

Families with
children 0-17

Outcome based
curriculums
utilized by
programs

Case
management
services

Emergency
Discretionary
Funds available

Family Services Division: Interagency/Division Pathway

In-Home Services (I-HS)
Family Outreach
Families In Need of
Services

Entry Point from CYFD

CYFD employees

Families with Children
0-17

Outcome based
curriculums utilized
by programs

Emergency Discretionary
Funds available for some
programs

New Mexico Family Resource Centers

Be community-based resource hubs where families access services and support that promote their health and well-being.

Reflect the unique culture and community of the people they serve.

Employ family navigators to aid families in connecting with needed programs and services, information sharing, educational supports, and assistance accessing state administered services.

Develop services and supports based on community input.

Be supported by State of New Mexico agencies with efforts for ongoing coordination of services with the Family Resource Center.

Family Resource Center Locations

Two vendors selected

Valencia County: YDI

Two vendors' pending contracts

Rio Arriba County

Dona Ana County: FYI+

Chaves County

Contact Information

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