



BEHAVIORAL HEALTH SERVICES DIVISION – HEALTH CARE AUTHORITY

SUPPORTIVE HOUSING COORDINATOR SUPERVISOR – LISA HOWLEY

JULY 2024

Housing Programming Overall

- ▶ Housing resources can be a very complex field to navigate. NM has various stakeholders and various programs.
- ▶ The fund source dictates the definition of homelessness, program eligibility criteria and processes for these programs.
- ▶ NM Mortgage Finance Authority, state housing authority and quasi-governmental agency, receives *Emergency Solution Grant (ESG)* funding for homeless shelters from US Department of Housing & Urban Development (HUD); ISD/HCA allocates a match funding of SGF to MFA to support shelters. MFA's ESG funding - *Emergency Housing Assistance Program (EHAP)*
 - ▶ <https://housingnm.org/>, MFA website - HOME, NM Housing Trust Fund, Recovery Housing Program, Low Income Tax Credits, HOPWA, Linkages PSH
- ▶ The NM Coalition to End Homelessness (NMCEH), non-profit agency, receives *Continuum of Care/Balance of State* funding from HUD for permanent supportive housing, transitional housing, and rental assistance. NMCEH has an application process for providers.
- ▶ NM State Departments utilize funding (SGF or federal grants) for programming
 - ▶ PED utilizes *McKinney Vento* funding and support homeless liaisons in schools
 - ▶ CYFD funds Transitions supportive housing programming and vouchers.
 - ▶ DOH - \$4M
 - ▶ HSD now the Health Care Authority as of 7/1/24
 - ▶ OOG



Behavioral Health Services Division

- ▶ BHSD oversees several supportive housing and housing assistance programs.
- ▶ Significant and fast growth to funding in most recent years.
 - ▶ Budget has increase dramatically since FY19 - \$3.4M, FY24 & FY25 over \$12M.
- ▶ Programs are funded and supported with State General Funds and federal grants, PATH and Opening Doors (2).
- ▶ In SFY2023, the housing budget was over \$9M to which over \$7M was state general funds (SGF).
- ▶ In SFY2024 and SFY2025, the supportive housing budget is over \$12M with close to \$11M SGF.
- ▶ FY23 - 54 contracts with 28 providers; 13 programs areas
- ▶ FY24 & FY25- 65 contracts, 35+ providers and new programming.



Range/Types of Programming

Training

Outreach

SSI/SSDI Outreach
Access to Recovery
(SOAR)

Shelters

Housing Assistance

MIAEP, OUD/MIAEP,
Fresh Start Rental
Assistance

Transitional Housing

Crisis Housing

Recovery Housing

(Oxford House)

Permanent Supportive
Housing

*(Linkages, Set Aside
Housing Program/Local
Lead Agencies)*

Programs supported by State General Funds (SGF)

- ▶ Almost Home Case Management
- ▶ Crisis Housing
- ▶ Oxford House
- ▶ Shelters
- ▶ SSI/SSDI Outreach Access to Recovery (SOAR)
- ▶ Youth Homeless Demonstration Project (match funding)
- ▶ Move In Assistance/Eviction Prevention (MIAEP)
- ▶ RAP
- ▶ Training
- ▶ Local Lead Agencies*
- ▶ Linkages*

*PSH



Programs Supported Federal Funds

PATH – SAMHSA formula grant that focuses on outreach and connection to services. Homeless individuals with SMI/co-occurring are screened and enrolled

Opening Doors – SAMHSA discretionary grant and similar to PATH but has a primary health care component; target population 18-24.

What is Supportive Housing?

- **Subsidized rental housing** affordable to the lowest levels of income (at or below 30% Area Median Income)
- Linked with flexible **supportive services** to support tenancy and address other needs
- A SAMHSA **evidence-based practice** for recovery and resiliency
 - (Tenant must be the lease holder)

Permanent Supportive Housing(*) Programs - PSH

- ▶ Linkages Supportive Housing Program
- ▶ Special Needs or Set Aside Housing Program

(*) Housing + Support services



Linkages Permanent Supportive Housing Program

- Program created in 2007 with an initial State General Fund Legislative Allocation of \$300,000
- Began in Three Sites/65 Vouchers
 - Santa Fe
 - Albuquerque
 - Silver City/Deming
- Joint Venture:
 - Health Care Authority/Behavioral Health Services Division manages the Support Service Agency providers.
 - Mortgage Finance Authority manages the housing administrators, agencies responsible for vouchers.
 - BHSD contracts with MFA who subcontracts with housing administrators.

**Services
Agencies**

**Human
Services
Dept.**

**NM
Mortgage
Finance
Authority**

**Housing
Administrators**

Linkages Supportive Housing Program

State General Funds continue to support the Linkages Program, and funding has since 2007 increased from \$300k to over \$5.3 million in SFY2024 & SFY2025.

Funding increased significantly from \$1.7M to \$3.8M in SFY2021, which allowed for two additional sites and voucher capacity increases for all existing sites.

SFY2023 (\$500k) and SFY2024 (\$1M) also had increased funding.

Linkages Supportive Housing Program

Eligible individuals receive a rental assistance voucher and support services, monthly house visit.

Program Eligibility

- ▶ Diagnosis of Serious Mental Illness; or, Co-occurring (SMI and Substance Use Disorder) which has resulted in a functional impairment, and,
 - ▶ Homelessness or precariously housed, and
 - ▶ Extremely low income, at or below 30% AMI, per HUD guidelines
-
- ▶ FY24 - 396 Voucher Capacity statewide

Linkages Program Housing Administrators (HAs) & Support Services Agencies (SSAs)

Albuquerque:

Hopeworks (HA)

First Nations Community Healthsource (SSA)

Albuquerque Health Care for the Homeless (SSA)

Hopeworks (HA/SSA)

136 vouchers

Silver City/Deming:

Western Regional Housing Authority (HA)

Hidalgo Medical Services (SSA)

29 vouchers

Clovis:

Alianza (HA)

Mental Health Resources (SSA)

14 vouchers

Santa Fe:

The Life Link (HA/SSA)

94 vouchers

Las Cruces:

Mesilla Valley Community of Hope (HA)

La Clinica (SSA)

Amador Health Center aka St. Luke's (SSA)

63 vouchers

Farmington:

San Juan County Partnership (HA)

Presbyterian Medical Services (SSA)

22 vouchers

Taos:

Dream Tree (HA)

Valle del Sol (SSA)

16 vouchers

Gallup:

Supportive Housing Coalition (HA)

Presbyterian Medical Services (SSA)

22 vouchers

Linkages Program Applicant Process & Partners

SERVICES

HOUSING

Step 1 **Services Provider Role**

Phase A: Eligibility, Referral of Linkages Applicant

- Client Inreach/Outreach to Homeless SMI Persons
- Determines & Certifies consumer eligibility
- Refers /Accompanies consumer to Housing Administrator with documentation

Phase B: After Linkages Client Voucher Issuance

- Assist /Accompany consumer with housing search and move in
- Assist consumer with hotel/motel stay during housing search, if necessary.
- Assist consumer with move-in and orient to lease & property rules
- Provides support services and eviction prevention as needed
- Conducts monthly home visits - required
- Liaison with property manager regarding tenant-landlord relations

Step 2

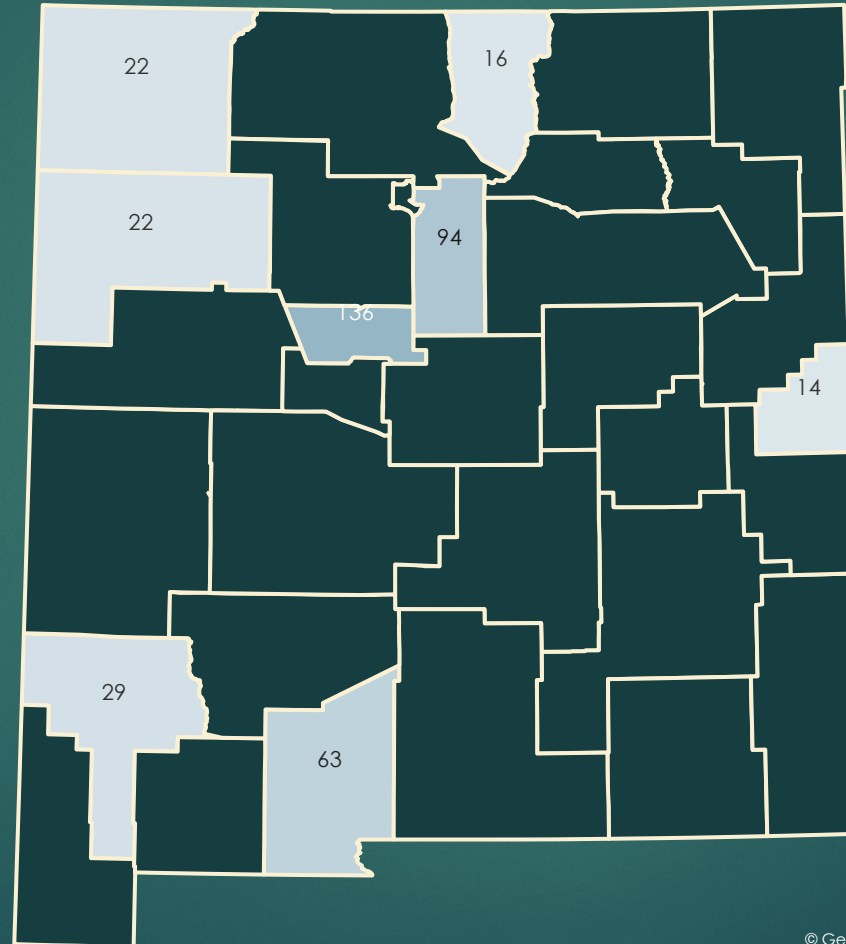
Housing Administrator Role

issues housing rental voucher to Linkages consumer and contracts with Property Manager

Rental Property Manager Role

(selected by Linkages consumer)
accepts Linkages rental voucher
executes Lease with Consumer

Linkages FY24 Voucher Capacity



Special Needs or Set Aside Housing Program (SAHP)

- ▶ SAHP is a permanent supportive housing program.
- ▶ What is a Special Needs/Set Aside Housing Unit?
A housing unit in a designated LIHTC (Low Income Housing Tax Credit) property that has been set aside or prioritized for a qualified special needs consumer
- ▶ There are 372 Special Needs units set aside in forty-five (43) housing projects/properties located in nineteen (19) New Mexico counties and Native American tribal lands.
- ▶ **Local Lead Agencies (LLAs)** screen for eligibility criteria. 13 LLAs Statewide.

Special Needs/Set Aside Housing Program Eligibility

Who is Eligible? Applicant must have household income at or below 60% of area median income for the County:

and

Household must meet one of these target populations:

homeless or precariously housed individual or family

physical disabilities

developmental disabilities

chronic mental illness

substance use disorder

sensory or cognitive disability

disability caused by chronic illness

age-related disability (i.e., frail elderly, or, young adult with other special needs

who have been in the foster care or juvenile justice services system)

and

Applicant must also have a selected Support Service Provider:

Assist with the SN application process

Commits to provide ongoing services

Commits to conduct monthly home visits

Local Lead Agencies

- ▶ Screen for eligibility of SAHP and maintain waiting list.
- ▶ Liaison with support service agencies, property managers, and tenant.

Choices Center for Independent Living	Eddy
Presbyterian Medical Services	San Juan
GCLC Inc Main Office	Lea
HELP New Mexico Inc (HELP-NM)/CPLC	Bernalillo
La Casa	Chavez
La Clinica De Familia, Inc.	Dona Ana
Mental Health Resources Clovis	Curry
NM Behavioral Health Institute - Comm Based Svcs	San Miguel
Pueblo of Acoma LIHTC Homes #1	Cibola
Hopeworks	Bernalillo
The Life Link	Santa Fe
Teambuilders	Sandoval, Valencia, Taos
Zuni Housing Authority	McKinley

State Housing Assistance Programs BHSD Funded

**Move In Assistance and Eviction Prevention Assistance Program (MIAEP)
– rent/utility assistance**

Crisis Housing – Transitional Housing

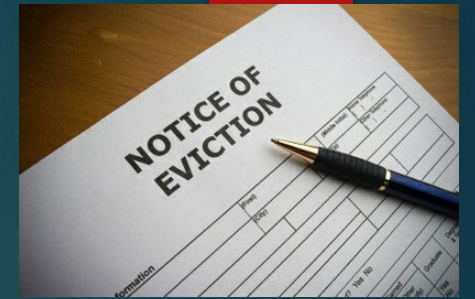
Oxford House – Recovery Housing

Shelters – Homeless shelters

**SSI/SSDI Outreach, Access, and Recovery (SOAR) – support for disability
benefits**

Fresh Start Rental Assistance

Move In Assistance & Eviction Prevention Program (MIAEP)

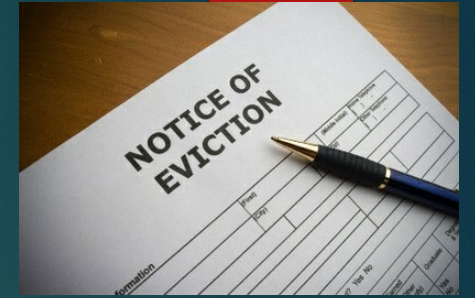


- ▶ For persons (may be adult or other family member) diagnosed with Serious Mental Illness or Severe Emotional Disturbance (minor) who are homeless or at risk of homelessness.
- ▶ Provides eligible recipients a \$1,000.00 grant every three (3) years for expenses related to moving into housing or preventing eviction (rent, utilities, deposits, etc.)

Seven Provider Sites and Counties Served

- ▶ First Nations Community Healthsource: Bernalillo
- ▶ Hopeworks: Bernalillo
- ▶ TeamBuilders: Valencia, Tarrant, Sandoval, Taos, Colfax and Union
- ▶ Mental Health Resources: Curry, Quay, Harding, De Baca, Roosevelt, Lincoln, Chaves, Lea and Eddy
- ▶ Presbyterian Medical Services (PMS): San Juan, McKinley, Cibola Counties
- ▶ La Clinica New Mexico: Dona Ana, Luna, Grant, Catron, Hidalgo, Otero, Sierra, Socorro
- ▶ The Life Link: Santa Fe, Los Alamos, San Miguel, Guadalupe, Mora, and Rio Arriba

Opioid Use Disorder/Move In Assistance & Eviction Prevention Program (MIAEP)



- ▶ For persons (may be adult or other family member) diagnosed with Opioid Use Disorder who are homeless or at risk of homelessness
- ▶ Provides eligible recipients a \$1,000.00 grant every three (3) years for expenses related to moving into housing or preventing eviction (rent, utilities, deposits, etc.)

Provider Sites and Counties Served

- ▶ Mental Health Resources: Curry, Quay, Harding, De Baca, Roosevelt, Lincoln, Chaves, Lea and Eddy
- ▶ Presbyterian Medical Services (PMS): San Juan, McKinley, Cibola Counties
- ▶ The Life Link: Santa Fe, Los Alamos, San Miguel, Guadalupe, Mora, and Rio Arriba

BHSD Crisis (Respite) Housing Program

Provides transitional housing up to 120-days for individuals who meet all three criteria:

- diagnosed with serious mental illness
- being discharged from psychiatric centers, hospitals, jails or other institutional settings , and,
- have no imminent housing available and would otherwise become homeless

Program helps to stabilize the client; assist them to find employment; have income entitlements reinstated; and find permanent housing.

Program Locations:

- ▶ La Clinica de Familia -- Las Cruces and Dona Ana County

Oxford House™ New Mexico Program

- ▶ Nationally recognized Recovery housing program for persons with alcohol use or substance use disorders
- ▶ Congregate housing in a structured living environment with peer support to achieve behavior change without relapses
- ▶ Democratically run, self-supporting and drug-free houses for either male or female clients
- ▶ Residents may participate in Medical Assisted Treatment (MAT) programs for addiction
- ▶ Oxford Houses are (17) located in Albuquerque, Las Cruces, and Farmington

SSI/SSDI Outreach, Access, and Recovery (SOAR)

- ▶ BHSD began funding SOAR providers in FY21, per legislative process.
- ▶ SSI/SSDI Outreach, Access and Recovery (SOAR) is a model developed by SAMHSA to assist SSI/SSDI eligible individuals navigate the difficult process of obtaining an approval for disability income benefits administered by the Social Security Administration.
- ▶ SOAR allows increased access to Social Security disability benefits for eligible individuals who are experiencing or at risk of homelessness, have a serious mental illness, medical impairment, and/or co-occurring substance use disorder.
- ▶ Providers - Albuquerque Health Care for the Homeless; Heading Home; Hidalgo Medical Services (Main); Mesilla Valley Community of Hope; St. Luke's Health Care Clinics, Inc.

Shelters

- ▶ BHSD began funding shelter providers in FY21, per legislative process:
 - ▶ Battered Families Services, Inc.
 - ▶ Interfaith Community Shelter Group, Inc.
 - ▶ Saint Elizabeth Shelter Corporation
 - ▶ Valencia Shelter Services

Fresh Start Rental Assistance

- ▶ NM Attorney General reached a settlement with CVS, Albertsons, and Wal Mart regarding reaping of profits from addictive opioids
- ▶ \$6.5M to BHSD; \$2M to housing
- ▶ Fresh Start Rental Assistance program – new
- ▶ Request for Application process in September 2023
- ▶ Providers selected and contracts signed in November 2023; programming began in December 2023.

Fresh Start Rental Assistance

Providers: Serenity Mesa, NM Re-Entry Center; YDI; Mental Health Resources; Carlsbad Lifehouse, Mesilla Valley Community of Hope; Espanola Pathways Shelter, Dreamtree; SPIN

Providers are able to assist an eligible individual with up to \$10,000 of rental assistance or 6 months rent

Eligibility criteria: Opioid Use Disorder (OUD); homeless/precariously housed; active in recovery or behavioral health services



Thank you!

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[HTTPS://YES.NM.GOV/NMHR/S/SUPPORTIVE-HOUSING?LANGUAGE=EN_US](https://YES.NM.GOV/NMHR/S/SUPPORTIVE-HOUSING?LANGUAGE=EN_US)