



HEALTH CARE
AUTHORITY



LFC LegisSTAT: ACCESS TO CARE

MAY 15, 2024

CABINET SECRETARY KARI ARMIJO

INVESTING FOR TOMORROW, DELIVERING TODAY.



HEALTH CARE
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MISSION

We ensure New Mexicans attain their highest level of health by providing whole-person, cost-effective, accessible, and high-quality health care and safety-net services.

VISION

Every New Mexican has access to affordable health care coverage through a coordinated and seamless health care system.

GOALS



LEVERAGE purchasing power and partnerships to create innovative policies and models of comprehensive health care coverage that improve the health and well-being of New Mexicans and the workforce.



BUILD the best team in state government by supporting employees' continuous growth and wellness.




ACHIEVE health equity by addressing poverty, discrimination, and lack of resources, building a New Mexico where everyone thrives.

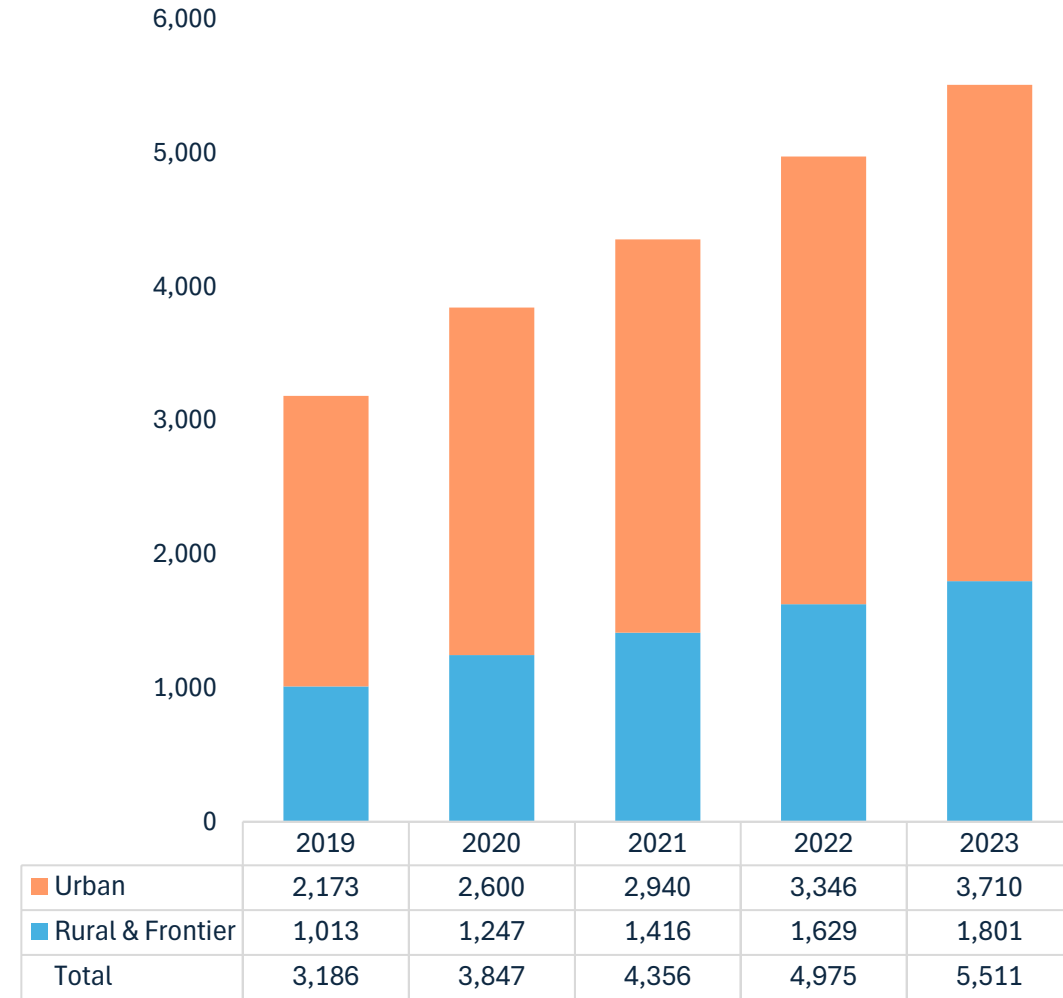


IMPLEMENT innovative technology and data-driven decision-making to provide unparalleled, convenient access to services and information.

REBUILDING BEHAVIORAL HEALTH IN NEW MEXICO

- 104% growth in Medicaid psychiatric providers and 73% increase in core professionals. 
 - 2.2+ M BH visits for Medicaid members in 2022, 68% increase since 2018.
- Raising BH Medicaid reimbursement rates, reaching up to 150% of Medicare rates by January 2025.
- HCA added 5 Evidence-Based Practices (e.g. EMDR) for enhanced rates, encouraging more providers to expand their services.
- Certified Community Behavioral Health Clinics (CCBHCs) will be introduced 1/25; 6 provisionally certified.
- Medicaid-funded CARA care coordinators in hospitals; requiring MCOs to contact every pregnant member after positive test.
- Pursuing federal approval to offer Medicaid services 30 days before release from correctional settings.
- Participating in national initiative to align housing programs for New Mexicans with complex BH needs.

NM Medicaid Core BH Providers, 2019-2023

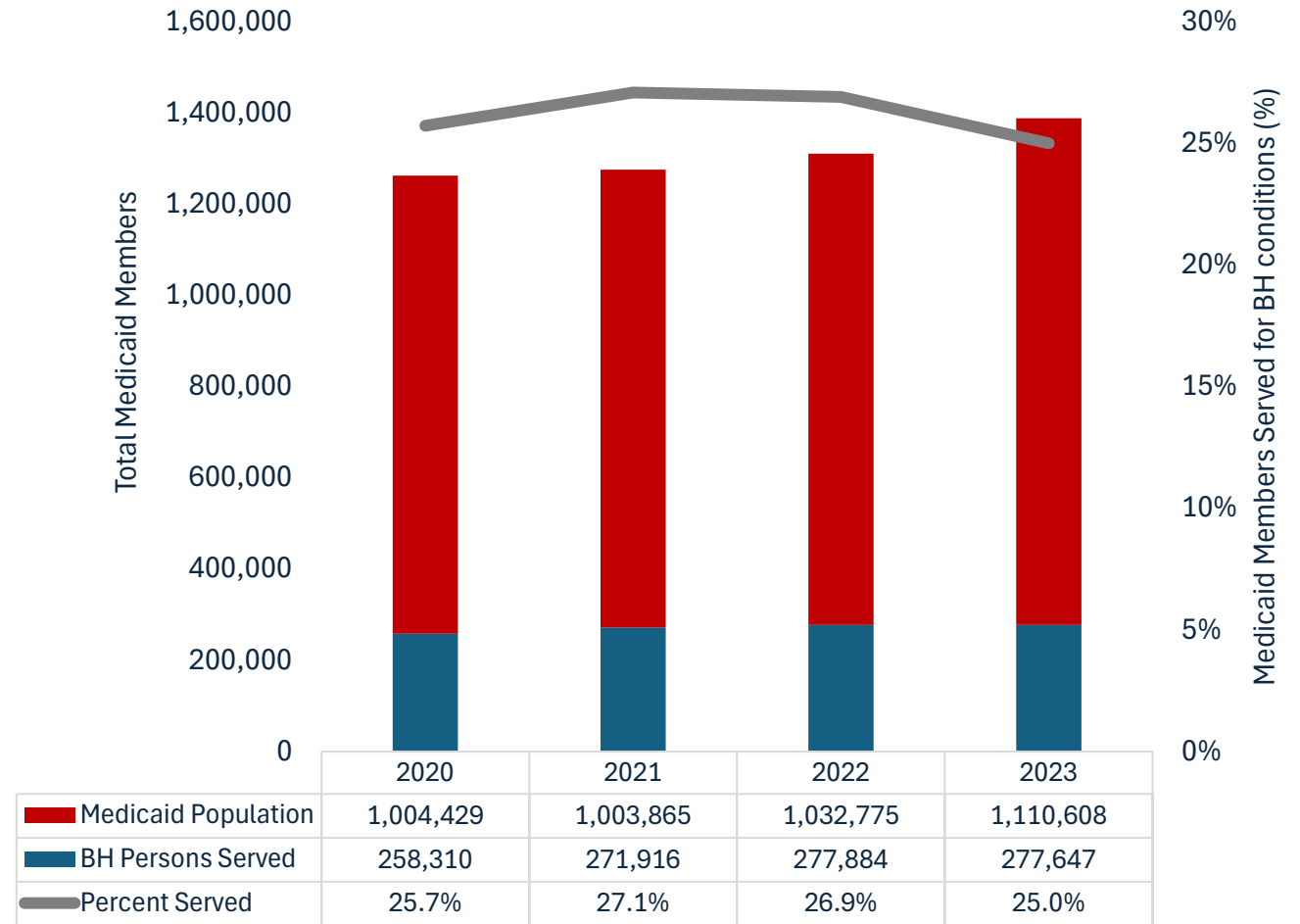


1 Core behavioral health providers include: Licensed Master’s of Social Worker (LMSW), Licensed Mental Health Counselor (LMHC), Licensed Professional Clinical Counselor (LPCC), Psychologists (non-prescribing), Licensed Alcohol and Drug Abuse Counselor (LADAC), Licensed Clinical Social Worker (LCSW)

EXPANDING MEDICAID BH SERVICES

- Percent served for a behavioral health condition across the full benefit population has been at an average rate of 26.2% since 2020.
- Increased provider network review with Turquoise Care 7/1/2024 including timeliness, provider types, etc. This would include the following:
 - Evidence Based Practices (EMDR, DBT, CBT, MST, FFT)
 - Mobile Crisis Teams
 - Mobile Response and Stabilization (MRSS).
- MCO appointment standards have been updated:
 - Non-urgent Behavioral Health care, the request-to-appointment time for an initial assessment shall be no more than seven (7) Calendar Days, unless the Member requests a later time.
 - All non-urgent Behavioral Health care follow-up appointments shall be available within thirty (30) Calendar Days of the request.
 - For Behavioral Health crisis services, face-to-face appointments shall be available within ninety (90) minutes of the request.

Medicaid Members receiving BH Services as % of Total Enrollment, 2020-2023

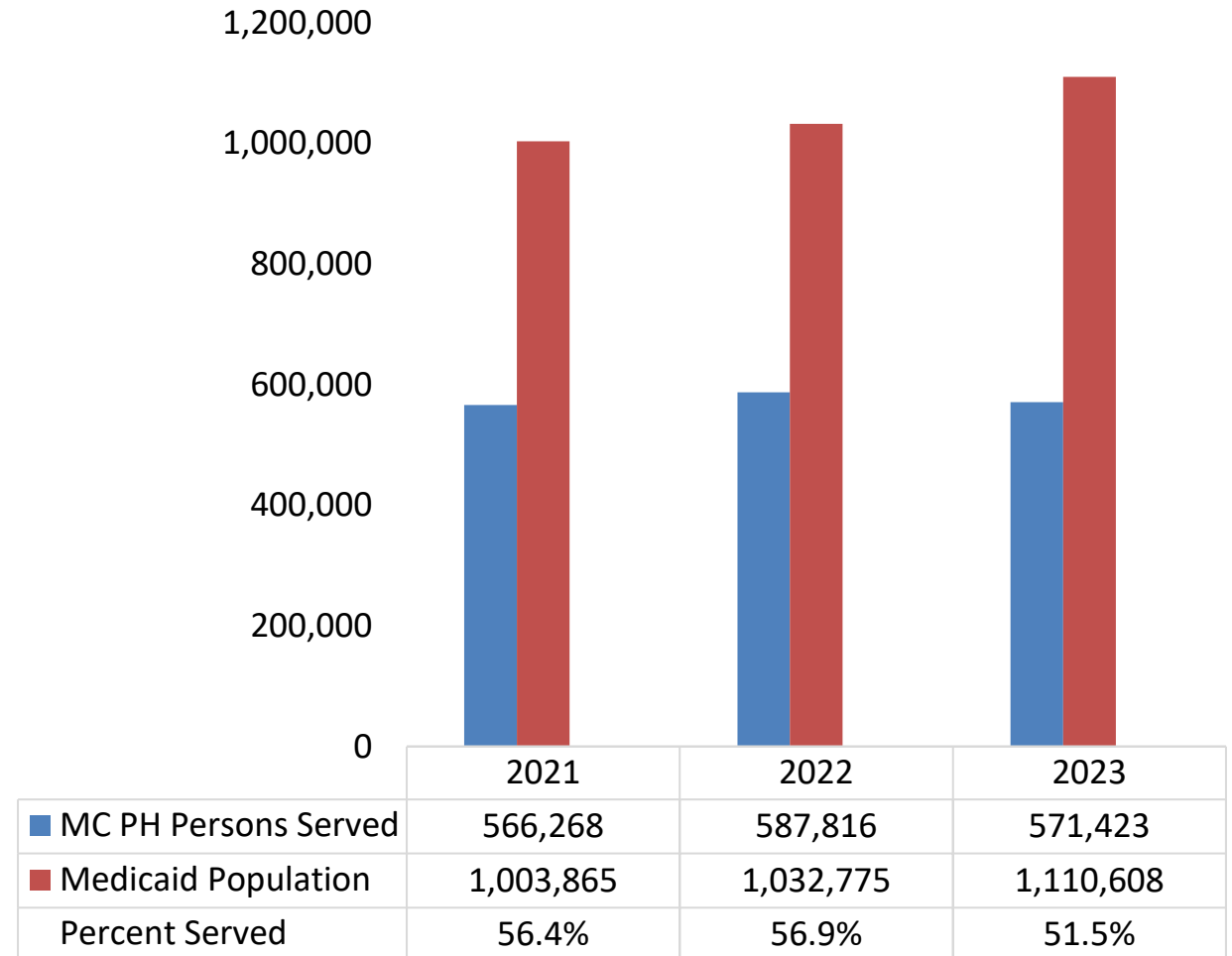


NOTE: Percent served is based on those treated for a behavioral health condition compared to the total full benefit Medicaid population. Increases/decreases in the full benefit Medicaid population may impact the percent of persons served.

MEDICAID PRIMARY CARE REFORM

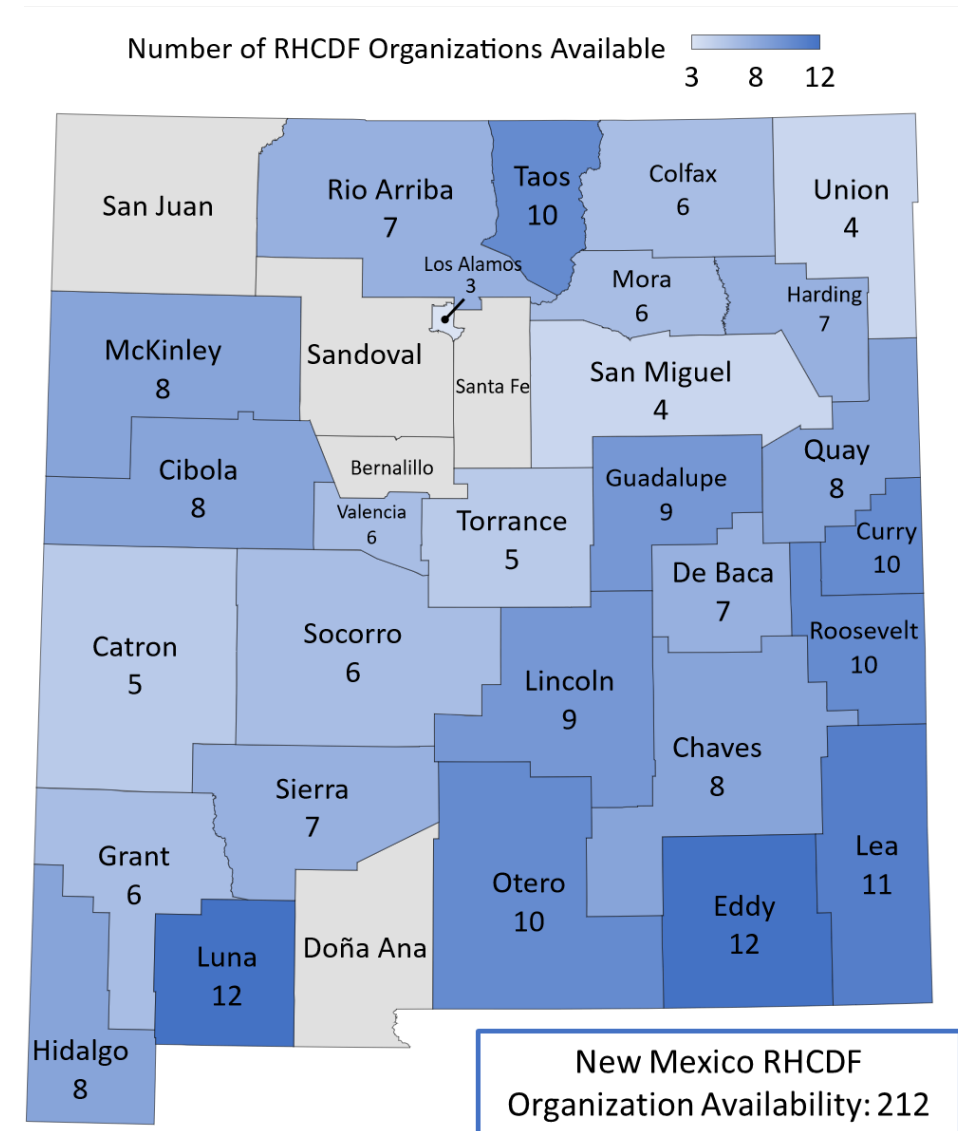
- HCA supporting primary care and psychiatry residency expansion, doubling number of accredited programs to 16 by 2025.
 - Residents in training will increase from 142 to 264 (86% increase) in 2025. 74% remain in NM post-residency.
- Bridging gaps in services and ensuring coordination among healthcare and social service providers by launching a statewide Closed-Loop Referral Service.
- HCA working with MCOs for single credentialing.
- New Turquoise Care primary care payment model will...
 - increase access to whole-person, team-based primary care.
 - provide increased flexibility and administrative efficiencies for clinicians and providers.
 - improve health equity and health outcomes for New Mexicans.

NM Medicaid Managed Care Members w/ Primary Care Service, 2021-2023



RURAL HEALTH CARE DELIVERY FUND

- Rural Health Care Delivery Fund (RHCDF) is supporting 54 organizations across 28 rural counties, which equates to 212 total service types available statewide.
 - Each organization is expanding or creating new services including behavioral health, primary care, maternal & child health, dental, hospital, surgical, and optometry.
- HCA anticipates Fund will facilitate access to 400,000+ healthcare services for New Mexicans from FYs 24-26.
 - 14,750 services provided to New Mexicans since Nov 2023.
- 3 providers are already profitable for FY24.
- HCA measure success by tracking new services provided, new staff hired, and revenue generated.





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QUESTIONS

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